### PROMETHEUS USER GROUP USER

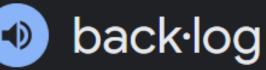
Backlog Prioritization and Management With Prometheus Planning & Scheduling

April 2023

## **Backlog Definition**

#### Dictionary

Definitions from Oxford Languages · Learn more



noun

#### noun: backlog; plural noun: backlogs

an accumulation of something, especially <u>uncompleted</u> work or matters that need to be dealt with. "the company took on extra staff to clear the backlog of work"

Similar: accumulation logjam pileup pile heap mountain excess v

## Backlog Origin

Why is it called backlog?

^

In 1680, a backlog meant "a large log placed at the back of a fireplace," and by the 1880s it came to also mean "something stored for later use." It wasn't until the early 20th century that a backlog most often referred to "extra unfulfilled orders."



Vocabulary.com

https://www.vocabulary.com > dictionary > backlog

Backlog - Definition, Meaning & Synonyms - Vocabulary.com











## Improving Backlog Management

- Do not ignore it
- Define a process
- Define ownership
- Document the process
- Implement the process
- Start somewhere
- Monitor and enforce the process

- Active backlog management vs. periodic cleanup
- Communicate
- Regular meetings to address the backlog as a team
- Gatekeep additions to the backlog
- Refine and improve the process

## What Does a Healthy Backlog Look Like?

- Relevant
- Well-defined
- Organized
- Consistent
- Appropriately-sized

## From Theory to Function...

## Unlikely Hero – Prometheus Navigator

■ (秋) Navigator DHowell Web Navigator

/ + 🔿

Planning				Scheduling			Schedules			
Create Work Order	:== Order Planner	Total Planning Backlog		All Ready to Schedule	王 Tier 1 - PMs	王 Tier 2 - Critical/Fixed	All Scheduled Work	Scheduled in Past	Current Week Schedule	
Correctives	() PMs	<b>않</b> Waiting on Parts		王 Tier 3 - Targeted	王 Tier 4 - Fill-in		Next Week Schedule	4 Week Lookahead		
Execution and Cl	Execution and Closeout						Notifications			
Confirm Time	X Cancel Confirmation	Confirmation List					Create Notification	Edit Notification	All Open Notifications	
Complete but not TECO'd							王 Outstanding	王 Approved		

## Inside a Navigator Button

- Navigator
  - Navigator Button
    - Application (Scheduler)
      - Variant (Which Jobs?)
        - Display Settings (Which Information?)

## Basic Division of Work With Navigator

- Every job should have someone who is responsible for it
- Divide the larger backlog and organize with Navigator and Scheduler
- Commonly divided by Process Phase across roles
  - User Status of In Planning for Planners
  - User Status of Ready to Schedule for Schedulers
- Commonly divided by Area/Trade/Type of Work within a role
  - Unit 1 vs. Unit 2
  - Electricians vs. Mechanics

## **Common Backlogs**

- Planning Backlog
  - Newly Created Jobs, Planning in Process, Waiting on Parts
- Scheduling Backlog
  - Scheduled in Past, Ready to Schedule Jobs
- Closeout Backlog
  - Executed jobs which have not been closed out
- All Else or Total Backlog
  - Everything or anything which could be missed

## Sorting and Grouping

- Sort to place important jobs at the top of the list
- Common Sorts:
  - Priority, Asset Criticality, Age, Due Date
- Group to break a large list into manageable sections
- Common Groups:
  - Job Type, Priority, Location, Trade

🔲 🛛 🔤 Main Work Center	8	
Group	Priority 2 1	Order 4 1
	5	7
> Main Work Center - 52_CV	/IL (4)	
Main Work Center - 52_EL	EC (11)	
<ul> <li>Main Work Center - 52_IN</li> </ul>	ST (12)	
	2	833306
	2	833307
	2	833308
	2	833309
	2	833310
	3	833311
	3	833312
	3	833313
	3	833337
	3	833337
	3	833338
	4	833339

## Work Priority Weight

- Combine relevant criteria into a single value
- Priority AND Asset Criticality AND Due Date AND Age AND more
- Values are determined based on criteria and totaled to provide the Work Priority Weight

Work Priority Weight Expression Config	Work Priority Weight 1 $\downarrow$	Order 2 ↑	Operation/Activ
Order Weight Expression	□	$\nabla$	
Expression Name: Weight Test	100	833337	0010
IF Field: Priority	100	833337	0020
	10	833325	0010
Equals     Value     I       Field:     ABC Indicator     X	10	833325	0020
	10	833325	0030
Equals     Value     A       Weighted Value:     100	10	833325	0040
	1		

## **Condition-Based Color Formatting**

Color Fields, Rows, or Gantt Chart Bars according to configurable criteria

Color Configurations Name Default				
Create				
Order/Operation Field	Operator Value	Color	Field / R	Active
Work Center	= • 52_SCAF		Field	
Operation Priority	= <b>v</b> 1		Row	

Priority	Work Center	Order 2 ↑	Operation/Activity 3 1
	$\nabla$	$\nabla$	□
1	52_SCAF	833328	0010
1	52_ELEC	833328	0020
1	52_MECH	833328	0030
1	52_ELEC	833328	0040
1	52_SCAF	833328	0050
1	52_INST	833337	0010
1	52_INST	833337	0020
2	52_CVIL	7059526	0010
2	52_CVIL	7059526	0020

## **Other Useful Functions**

- Notes 1 and Notes 2
  - Communicate within the backlog
- Renaming Fields with the Configuration Panel
  - Global-level change
  - Example: Notes 1 changed to Ops Notes
- Subsort Fields
  - Create a new field using an existing field
  - Or "rename" a field at a non-global-level

## Investigate and Cleanse Irrelevant Jobs

**Navigator** DHowell Web Navigator

/ + 🛆

Planning			Scheduling			Schedules			
Create Work Order	:== Order Planner	Total Planning Backlog	All Ready to Schedule	Tier 1 - PMs	王 Tier 2 - Critical/Fixed	All Scheduled Work	Scheduled in Past	Current Week Schedule	
Correctives	() PMs	😤 Waiting on Parts	王 Tier 3 - Targeted	王 Tier 4 - Fill-in		Next Week Schedule	4 Week Lookahead		
Execution and Closeout						Notifications			
Confirm Time	X Cancel Confirmation	Confirmation List				<b>O</b> Create Notification	<b>D</b> Edit Notification	All Open Notifications	
Complete but not TECO'd						王 Outstanding	三 Approved		

## Standardization and Implementation

- Templated Navigators to be copied by Users
  - Individual Users have their own Navigators which are the same/similar
- Network of Role-specific or Site-specific Navigators
  - Users of the same role or site use the same Navigator
- Standard Naming Convention where possible for Navigators, Variants, and Display Settings

## Improving Backlog Management

- Do not ignore it
- Define a process
- Define ownership
- Document the process
- Implement the process
- Start somewhere
- Monitor and enforce the process

- Active backlog management vs. periodic cleanup
- Communicate
- Regular meetings to address the backlog as a team
- Gatekeep additions to the backlog
- Refine and improve the process

# Thank you



# Questions?

PROMETHEUS USER GROUP USER

### PROMETHEUS USER GROUP USER CONFERENCE

David Howell Professional Services Manager -Consulting