

# Realizing APM

Matt Kirchner

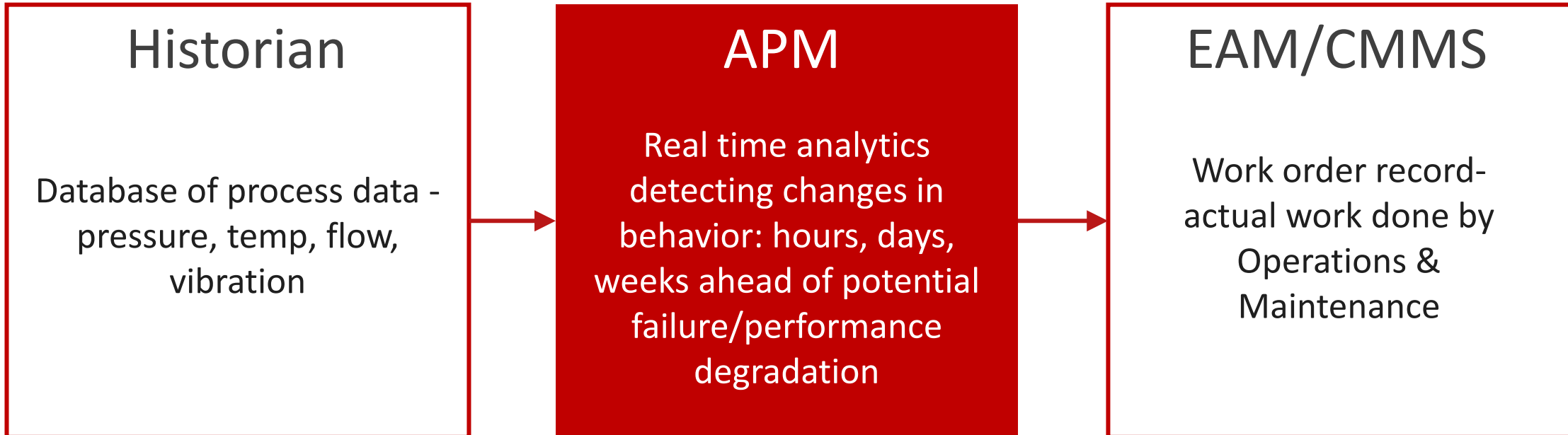


**Matt Kirchner**  
*Chief Product Officer, APM*

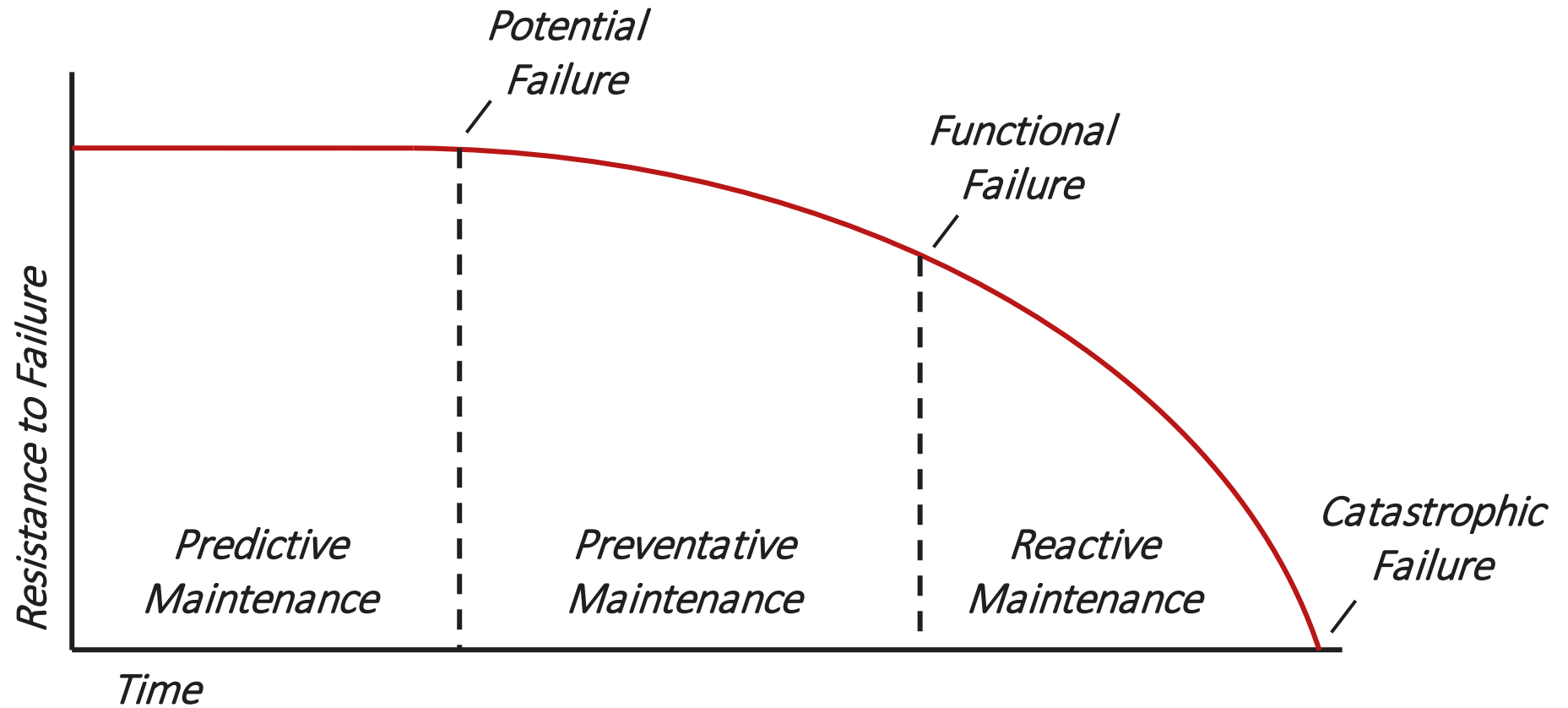
# Asset Performance Management Intro

## **Definition:**

*APM is the use of data and analytics to improve reliability and efficiency of assets.*



# Asset Performance Management Intro



# Industry Challenges

## Downtime Is a Headache

**\$15k**

Average hourly cost of paper machine downtime

- *International Journal of Engineering, Science, and Technology*

**\$1M**

Average daily cost of refinery outages

- *Arc Advisory Group*

**\$20B**

Estimated annual cost of unplanned downtime in chemical industry

- *American Institute of Chemical Engineers*

## Analytics Can Be Ineffective

40% of companies say it takes more than 1 month to deploy a single Machine Learning model into production

- *Algorithmia*

**40%**

71% of companies say they are NOT good at connecting analytics to action

- *Forrester*

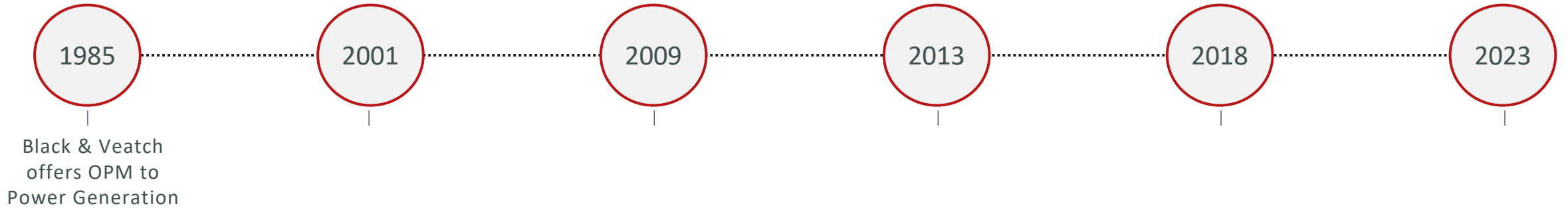
**71%**

Multiple experts required to deploy and maintain standalone analytics

- *Plant Services*

**3+**

# Prometheus APM History



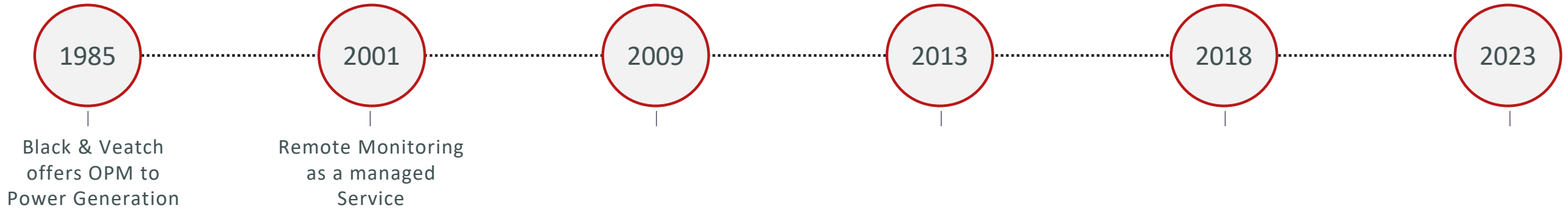
“

I have measured data, but I'd like to understand equipment and process performance

”



# Prometheus APM History

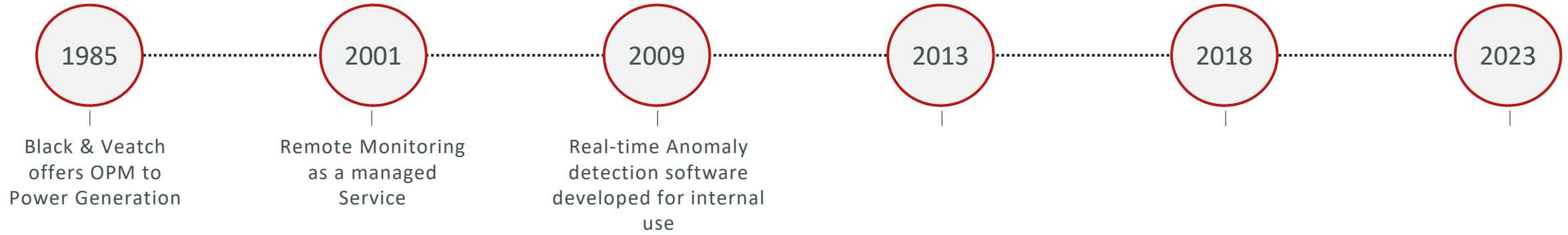


“

These trends and dashboards are great, but I don't have time to look at all this data.

”

# Prometheus APM History



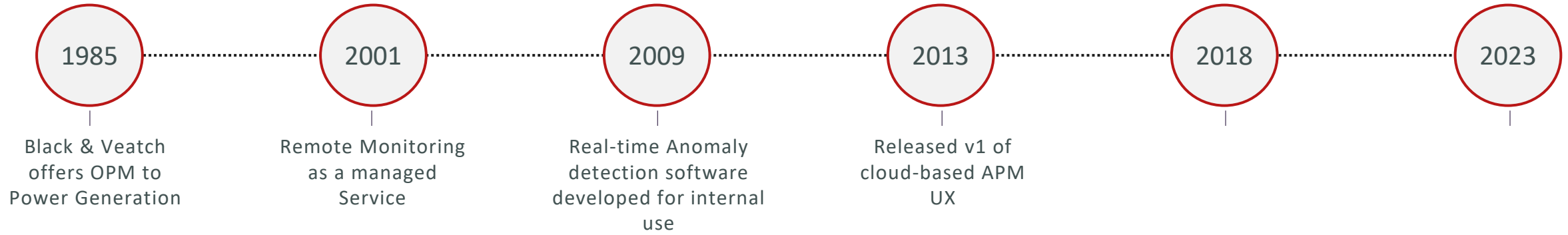
“

Sometimes issues arise quickly.

”



# Prometheus APM History

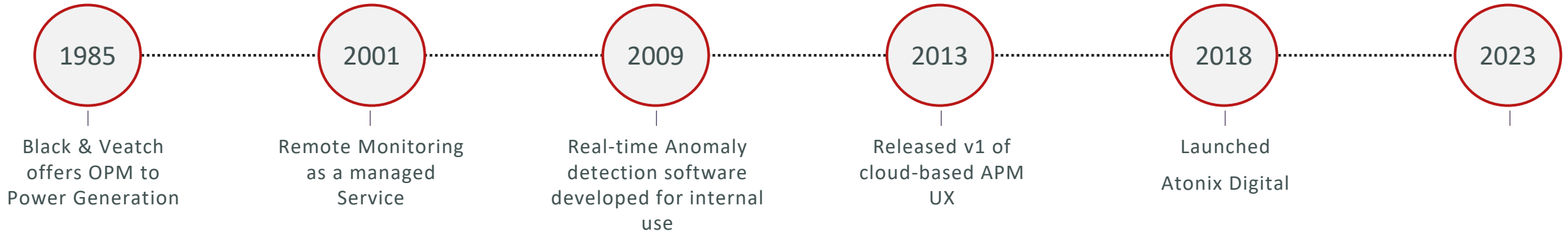


“

That monitoring tool is pretty cool! Can we have access to it too?

”

# Prometheus APM History

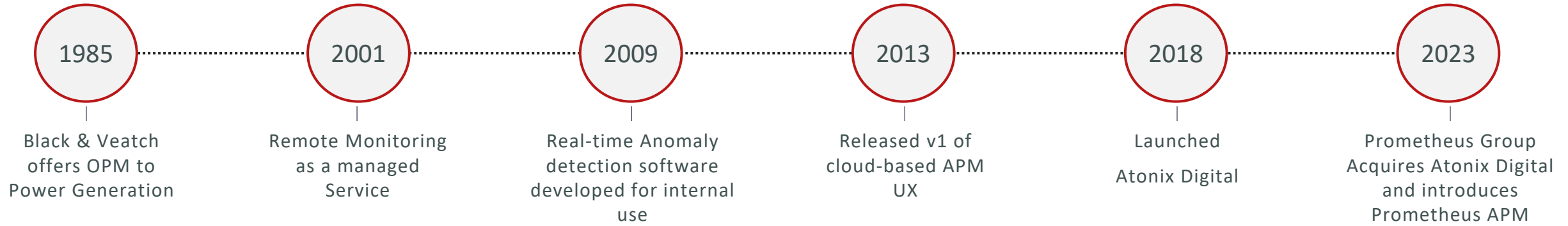


“

We'd like to use our in-house experts to monitor our plants.

”

# Prometheus APM History

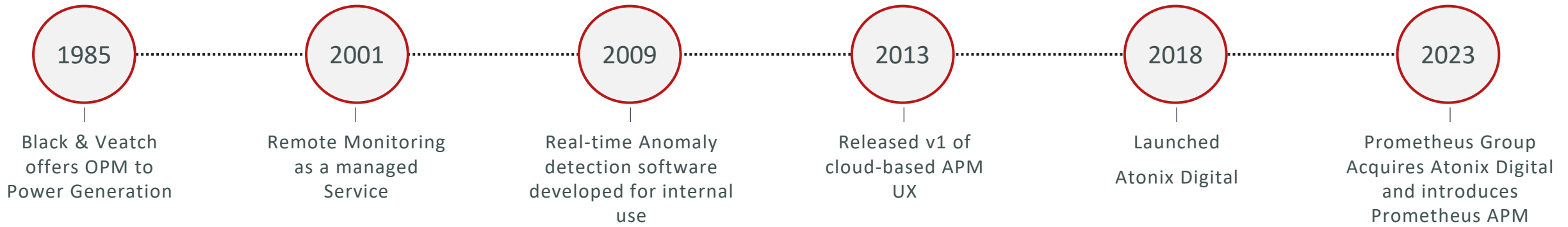


“

We'd like this system to have a closer connection to our EAM/CMMS.

”

# Prometheus APM History



**30+**

Years of Product Development & Evolution

**100's**

Of Industry Experts Involved in Creating Platform

**1000's**



Of Machine Learning Model Templates

*Decades of iteration leading to software that drives a highly-refined plant monitoring process*

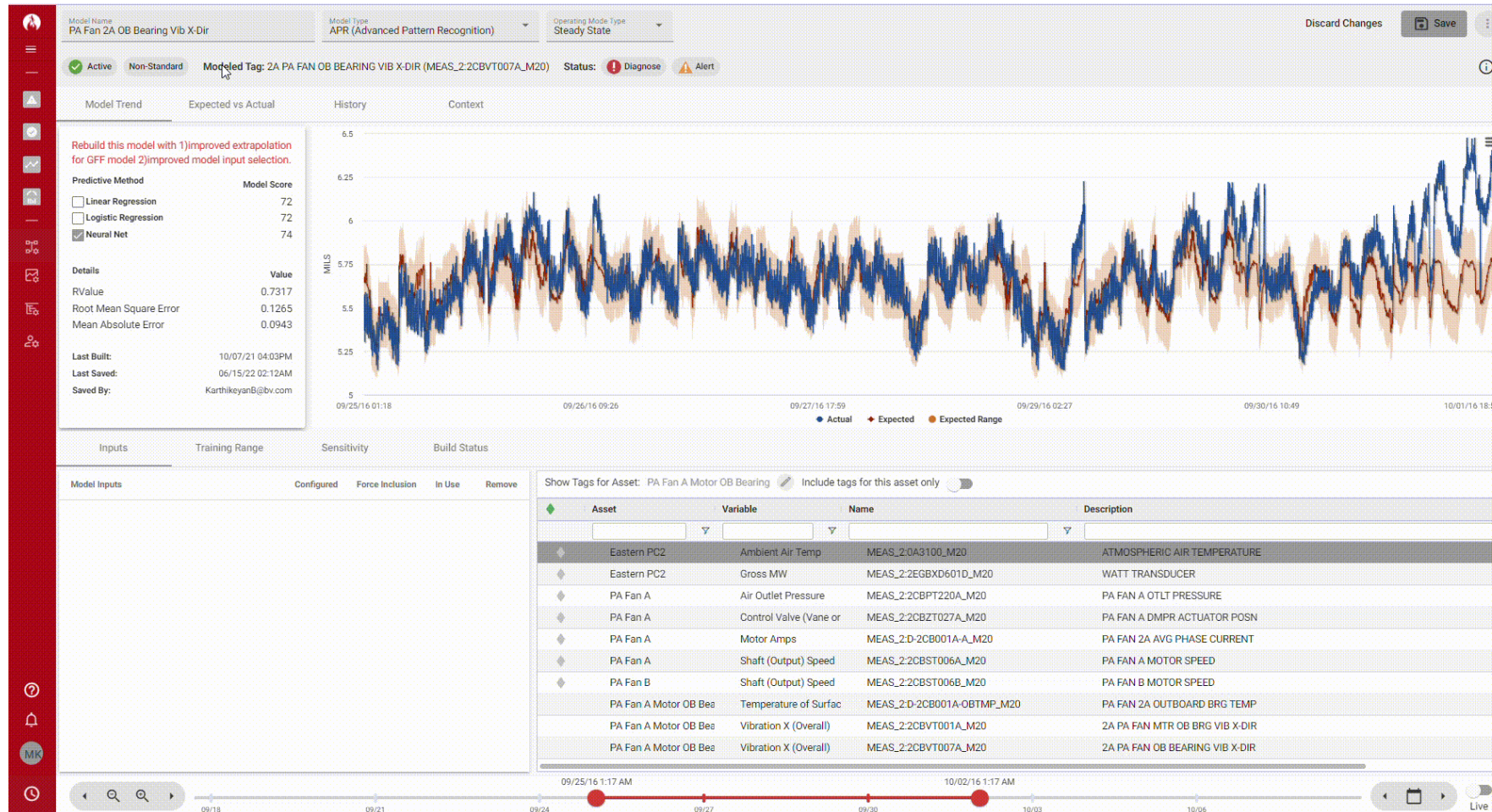
# Realizing APM - Prometheus Approach

# Realizing APM

## 1. Use Asset Experts for modeling and evaluation

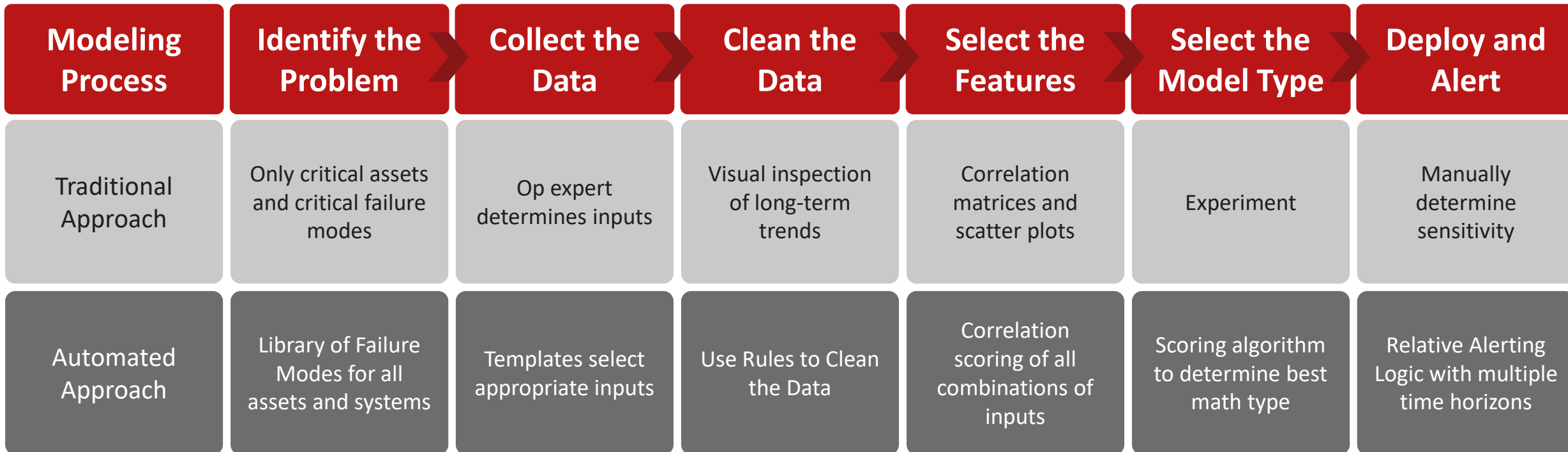
Role	Skills	Effective Use
 <b>Asset Expert</b>	<ul style="list-style-type: none"><li>• Experts at asset/process failures and causes</li><li>• Understand Process Data Relationships</li><li>• Desire full plant coverage</li></ul>	<i>Empower with tools that make analytics easy</i>
 <b>Data Scientist</b>	<ul style="list-style-type: none"><li>• Experts at Data and Mathematics</li><li>• Limited Expertise of assets &amp; process</li><li>• Build Great Individual Models</li></ul>	<i>Focus on the new &amp; complicated problems</i>

# 1. Use Asset Experts for Modeling and Evaluation





## 2. Templatize and Automate



*Project Start to full site analytics coverage in 1 month!*

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*Project Start to full site analytics coverage in 1 month!*

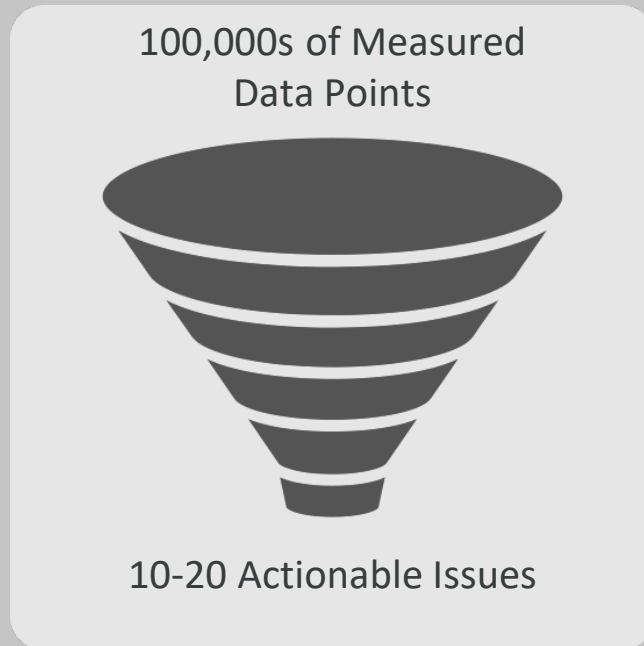
# 2. Templatize and Automate

The screenshot displays a software interface for model management. On the left, a 'Navigator' panel includes an 'Asset Search' field and a 'Default Asset Tree' with a hierarchical list of assets such as 'Pulp & Paper Facility', 'Paper Machine', 'Power', and 'Water Treatment'. The main workspace is titled 'Model Configuration' and contains a table with columns for 'Model Name', 'Training Range', 'Sensitivity', and 'Build Status'. A central message indicates that models cannot be displayed at the current level, suggesting a need to select a more specific asset. At the bottom, a timeline shows dates from 09/18 to 10/06, with a 'Live' indicator.

Model Name	Last Build Status	Live Build Status
QD_WT1 Actual spinner temperature - Steady State	Build Successful	
QD_WT1 Actual rotor rpm - Steady State	Build Successful	
QD_WT1 Actual power produced - Steady State	Build Successful	
QD_WT1 Actual pitch angle - Steady State	Build Successful	
QD_WT1 Actual nacelle Temp. - Steady State	Build Successful	
QD_WT1 Actual hydraulic pressure - Steady State	Build Successful	
QD_WT1 Actual gear oil temp. - Steady State	Build Successful	
QD_WT1 Actual gear bearing temp. - Steady State	Build Successful	
QD_WT1 Actual direction of nacelle - Steady State	Build Successful	

# 3. Focus on the Process, Not Just the Analytics

Detect.  
Diagnose.  
Resolve.

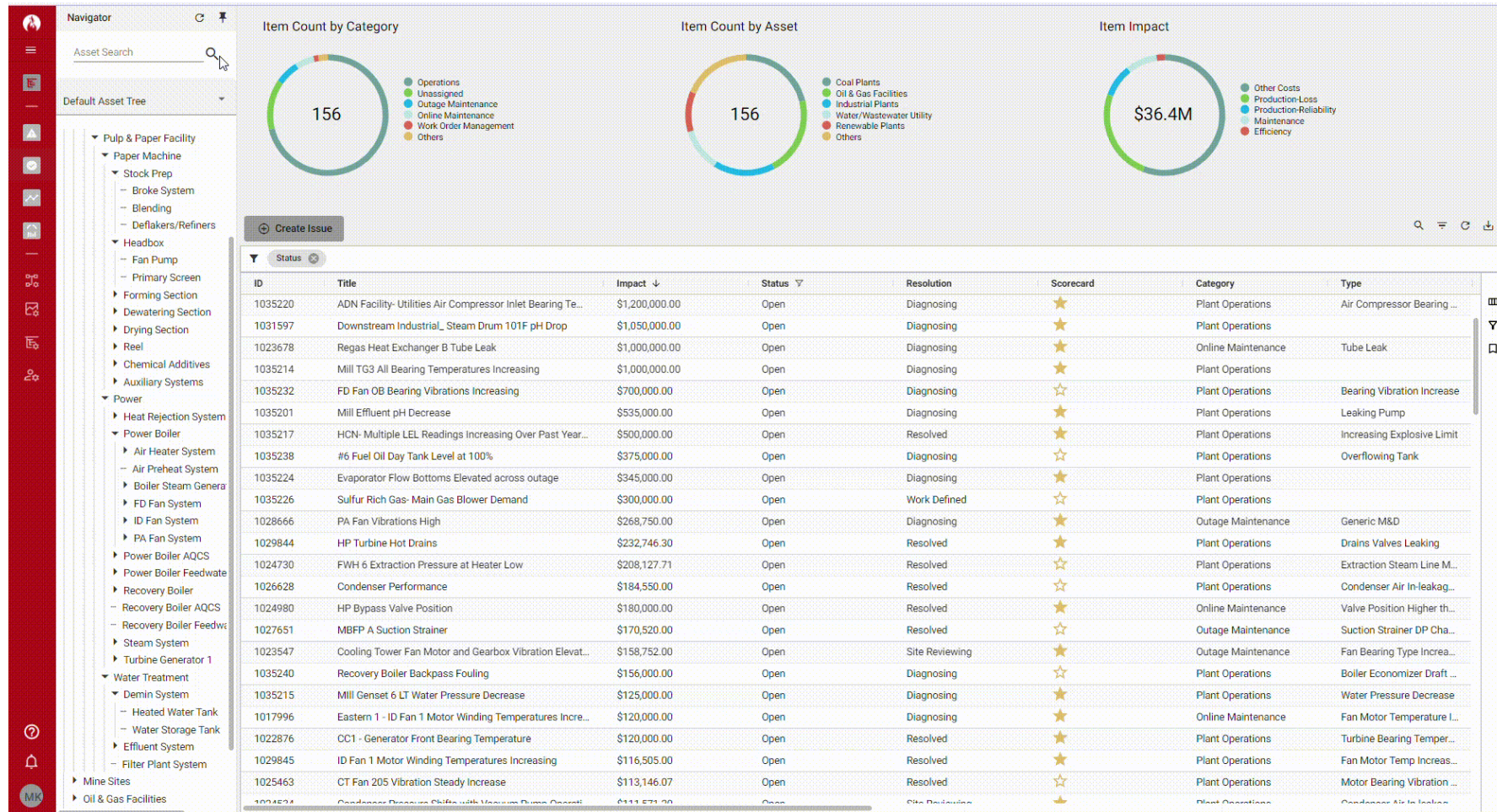


- Most companies are thinking of APM as an analytics problem
- Prometheus APM drives a complete process that ensures analytics lead to action.

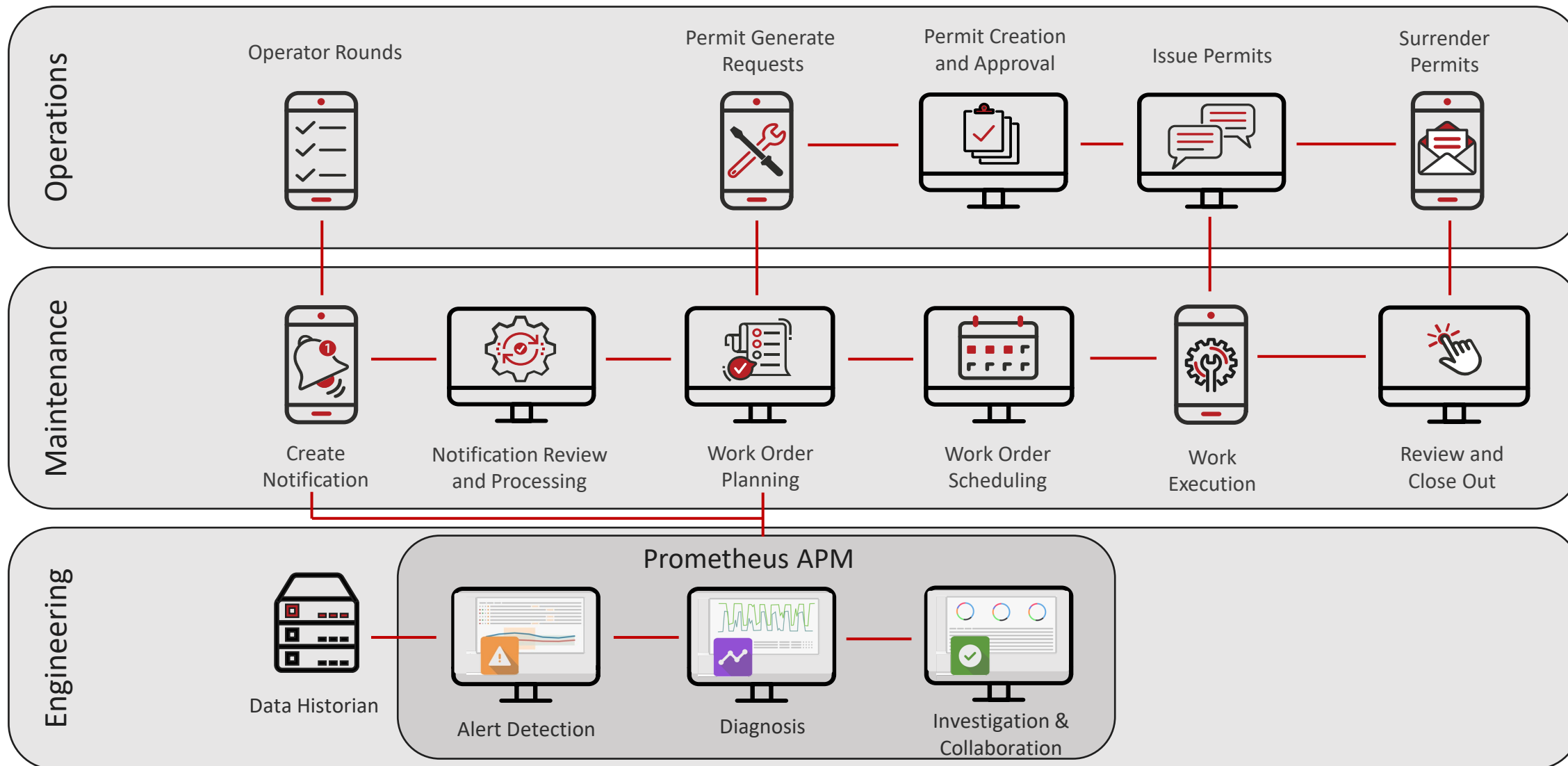
*Analytics only provide value if they lead to action.*



# 3. Focus on the Process, Not Just the Analytics



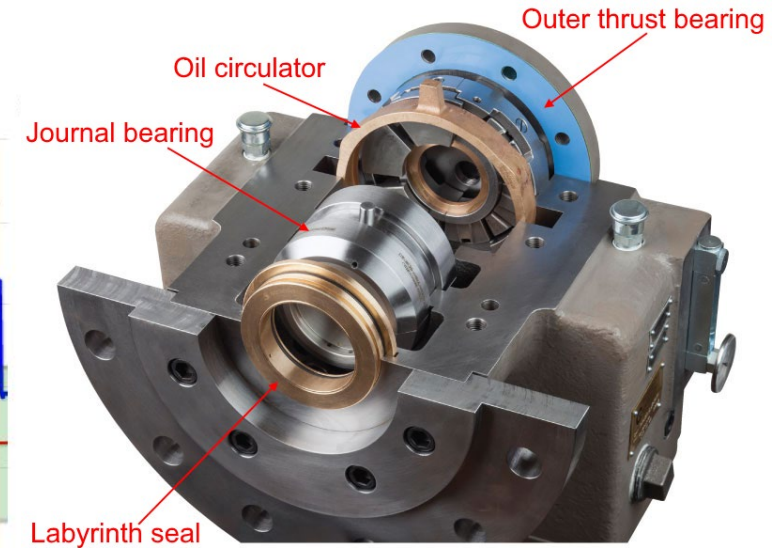
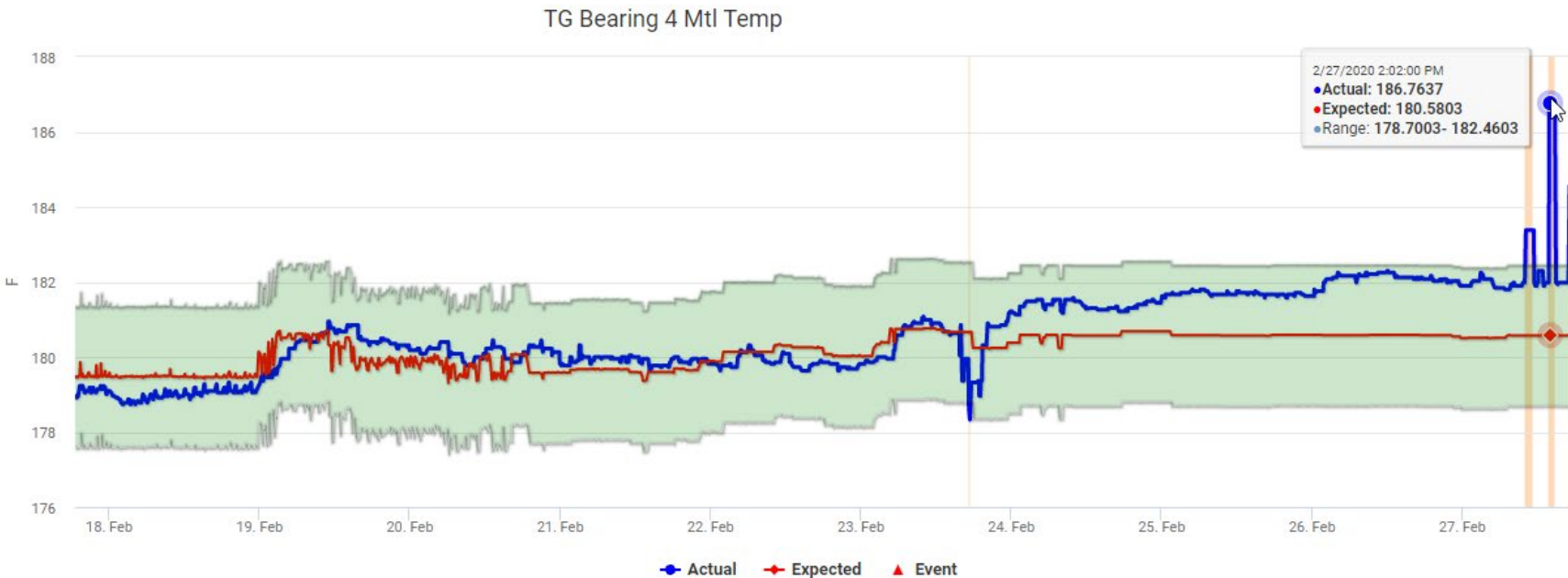
# PG + APM = Fastest, Most Complete Solution



# Examples

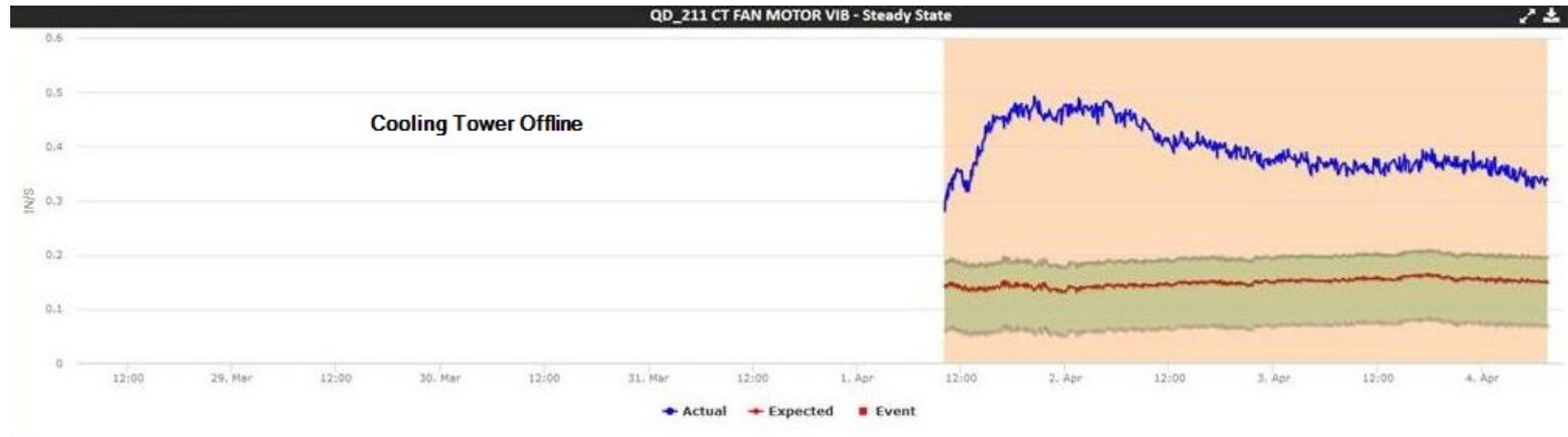


# Turbine Bearing



- **Detect** - Power Turbine Bearing #4 Metal Temperature spiked up from historically steady 180 degF to 186 degF. High frequency data revealed 1min spikes to > 2,000 degF.
- **Diagnose** - Built in diagnostics trends showed that 1) All other bearing metal temperatures were steady 2) All bearing vibrations remained steady with no change 3) Lube oil conditions were steady and 4) Loading on the equipment was not abnormal.
- **Resolve** - Operations took opportunity of existing upcoming weekend outage to pop the bearing cap and inspect locally. It was determined that a coolant oil system was leaking into the lubrication oil, causing varnish on the #4 bearing - resulting in the increased bearing temps.
- **Plant quantified the cost avoidance at > \$2,000,000 due to what would have been a future forced outage avoided!**

# Cooling Tower Fan



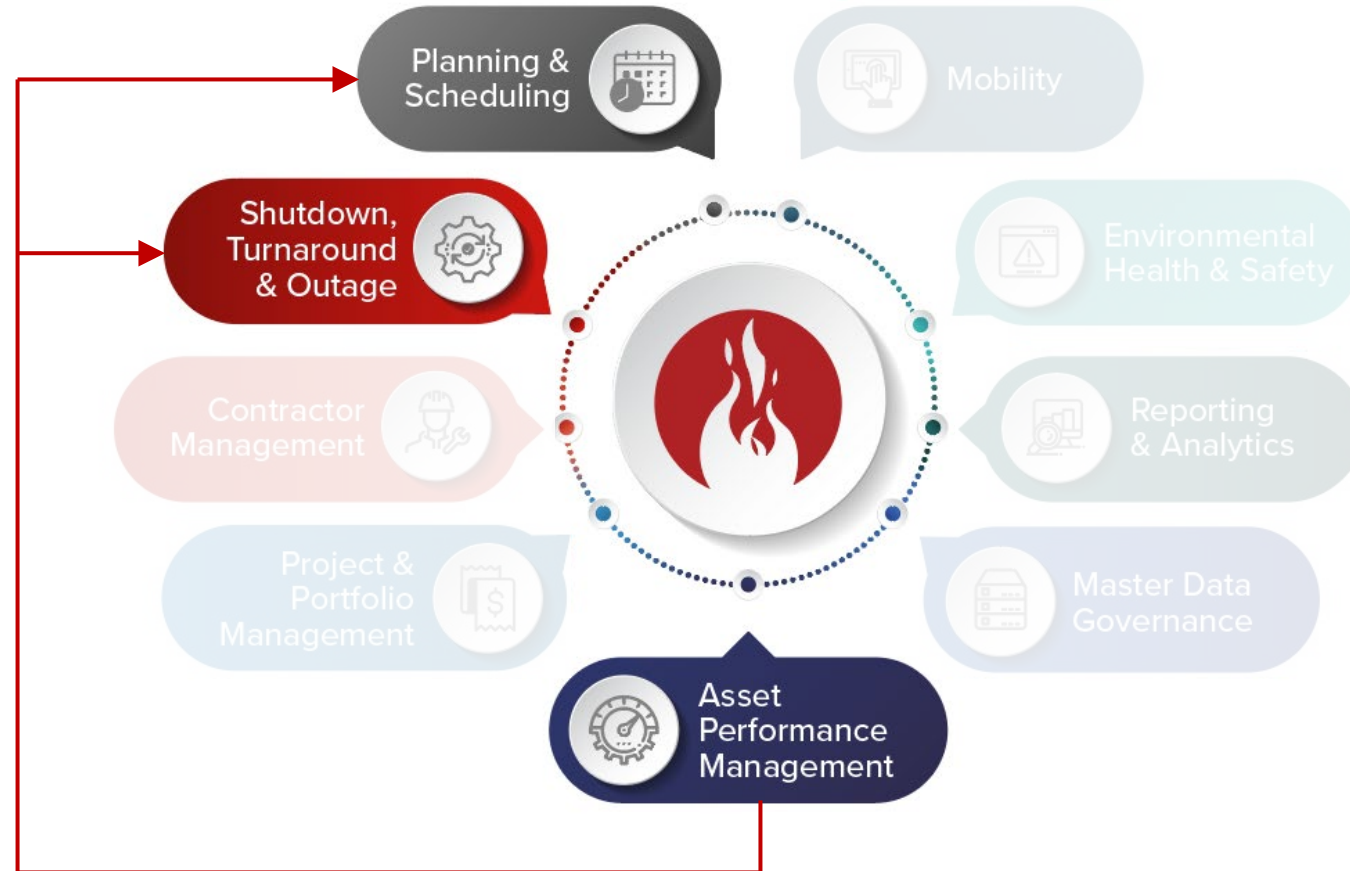
- **Detect** - Upon startup, Cooling Tower motor vibration 2-3X higher than expected.
- **Diagnose** - User guided context to determine motor & gearbox vibration high. Both were highest vibrations over past year. Additional context determined Cooling Tower vibration was higher than the other 15 cooling towers on site (same instrumentation).
- **Resolve**
  - Local inspection validated vibrations were high. Operations took 'slow motion' video of CT shaft, noting severe vibration.
  - High vibrations below DCS alarm limits, noticed by Plant Operations, and Plant was going into planned outage - would have not done maintenance - and indicated this fan would have torn apart - **\$150k impact**.

# The Roadmap

# Development Initiatives

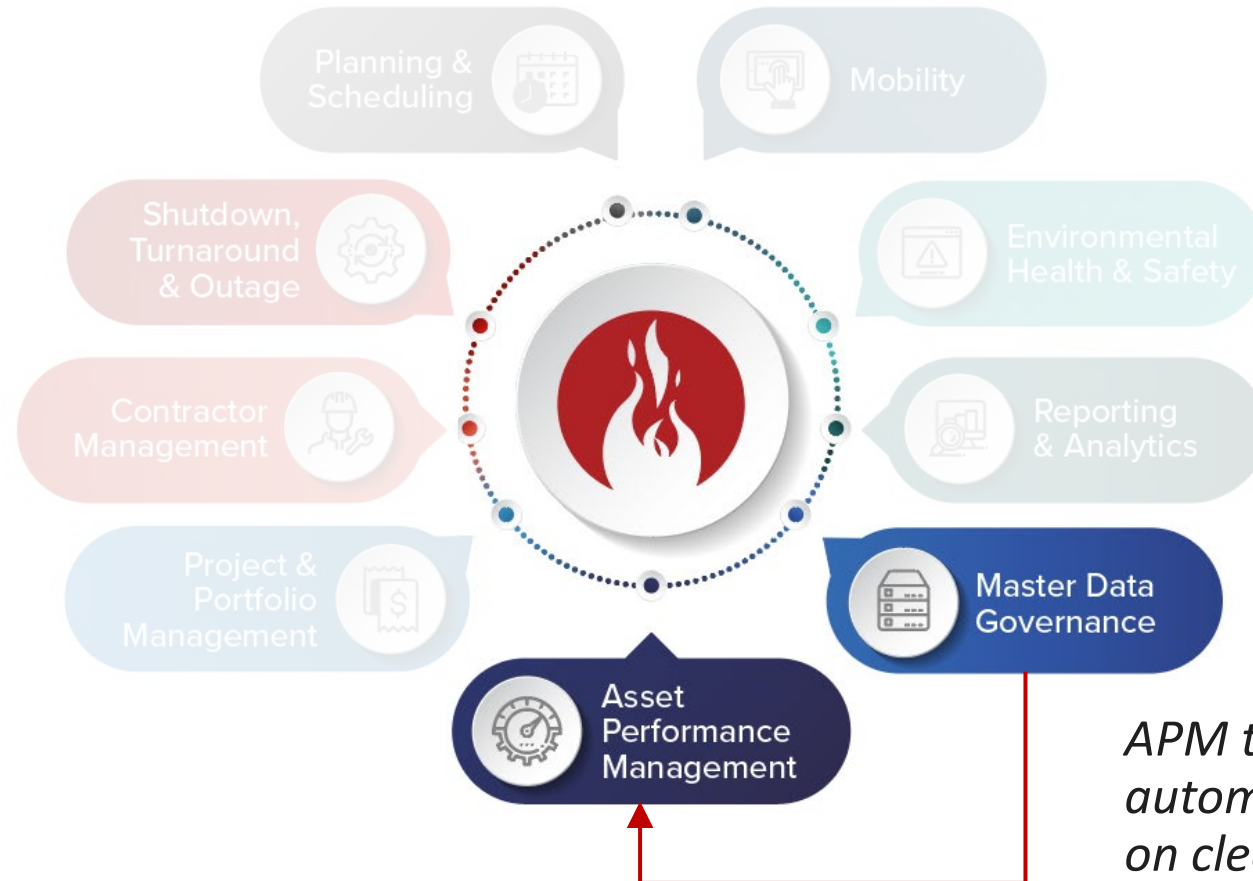
## Prometheus Platform Integrations

*APM generates maintenance projects that need to be scheduled and executed, many of which need to happen at the next planned downtime*



# Development Initiatives

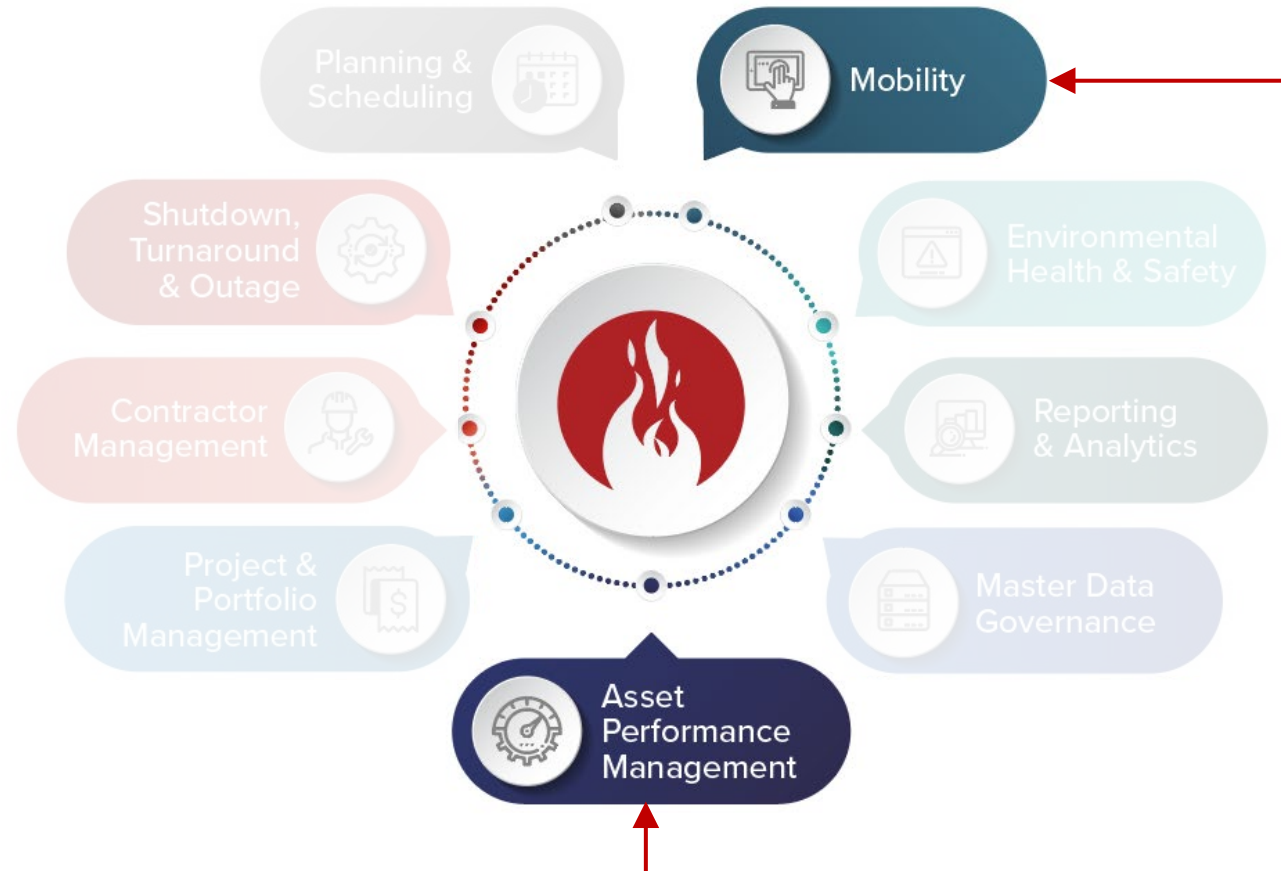
## Prometheus Platform Integrations



*APM templates and automation are based on clean master data*

# Development Initiatives

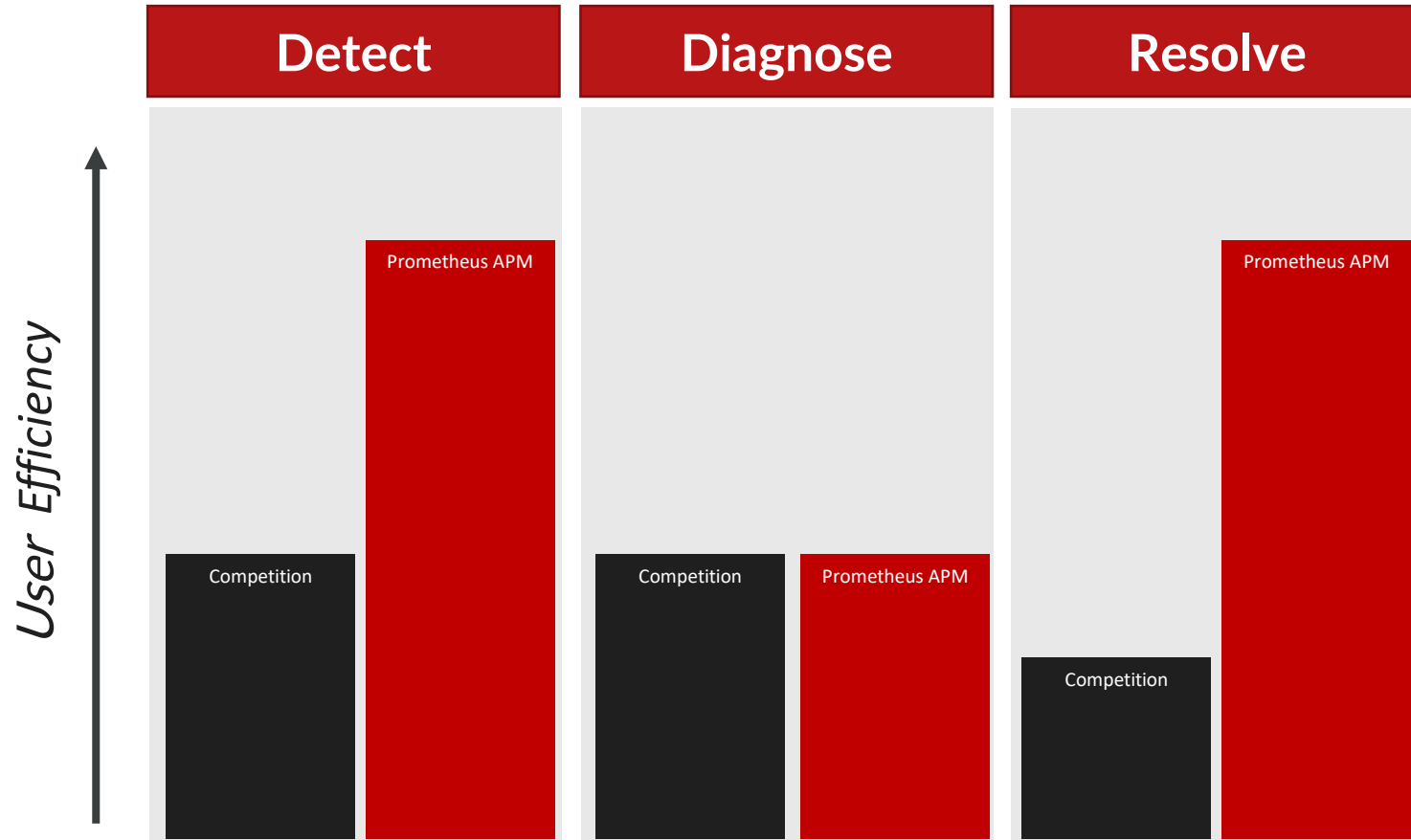
## Prometheus Platform Integrations



*The diagnosis and resolution of issues requires field investigation*

# Development Initiatives

## Diagnostics



## Frequency

**40%**

Of the historical Boiler Feed Pump Vibration Issues had shaft misalignment as the alert cause.

## Process Data

**72%**

72% of issues with a similar process data signature have tube fouling as the alert cause.



# Development Initiatives

## Custom Predictive Analytics



*Prometheus APM is the fastest APM solution to implement, but there is still room for new and innovative modeling tactics.*

# Proven Returns

75,000

Customer Issues Detected

\$1B

Probability-weighted Savings

500

Plants Monitored



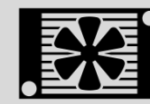
\$2M

Turbine Flow Restriction



\$750K

Fan Failure



\$185K

Heat Exchanger Efficiency



\$150K

Cooling Tower Failure



\$100K

Aeration Blower Failure



Safety

Chemical Explosion

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# Questions?

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Thank you