# Operator Rounds: Digital and Configurable Checklists for Increased Efficiency and Accuracy

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# Speaker Introduction



Bailey Brandel
Solutions Engineer



# Optimizing Your Operator Rounds Strategy



### Where To Start?

- Digitization projects can appear daunting due to:
  - Lack of effective system of record use
  - Large number of paper-based processes and administrative tasks
  - Uncertainty about where to start no structured plan in place
- There are simple approaches to manage the transition to a more digital process
- You're able to go at your own pace it doesn't have to be all or nothing!



# Digitization Efforts – Operator Rounds

- Break it down to identify the highest priority items
- What are the most performed items?
- Are there shared processes in place?
- Start to think about templates



# Digitization Management

- Set reasonable timelines for the manageable selection of processes you've made
- Enlist help outside of your organization
- Anything worth doing in the long term is going to require effort and strategy





# **Building Your Library**

- Start with your data control
  - How are you dividing responsibility?
    - Asset groups
    - Physical location
    - Type of work
    - Work Groups
  - Foundational organization will ease downstream efforts





# Build Your Strategy



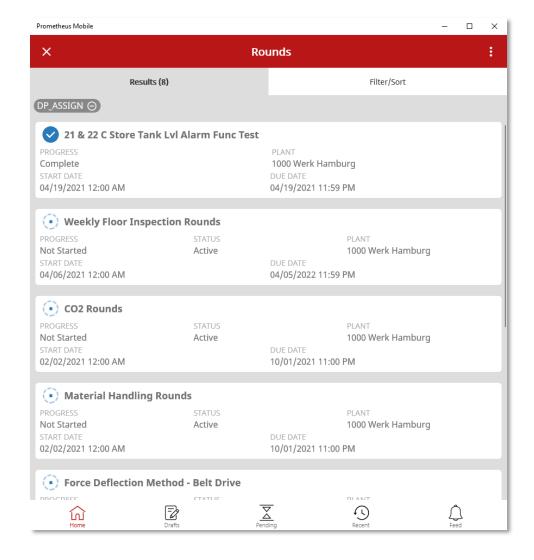
# **Building Your Strategy**

- Consider alignment with PM schedules Are there tasks that need to be completed alongside PM work?
- Leverage Data Groupings Some examples:
  - Pre-use inspections for fleet management
  - Lubrication rounds
  - Fire extinguisher inspections
  - Processes that require certification and qualification management



# The Foundation of Your Strategy

- Asset information
- Measurement Points
- Question Content
- Workflow Builds





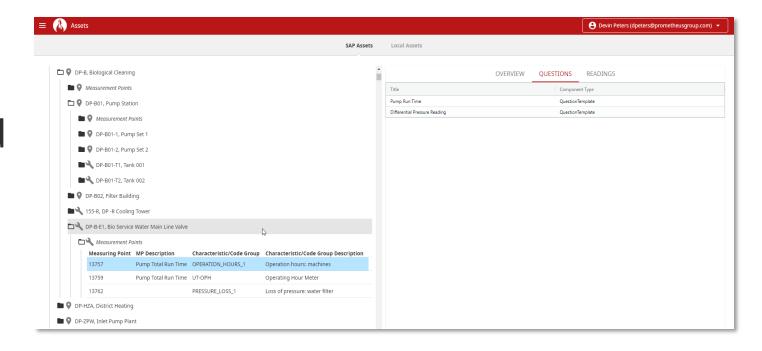
# Structuring Your Rounds

- It's important to understand where information needs to be captured
  - Do certain readings need to be captured in your CMMS?
- Prometheus Operator Rounds create consistency when we need it, and flexibility when we don't
  - Example: Fire extinguisher rounds are incredibly important, but these assets do not need equipment records in SAP!



# Asset Landscape

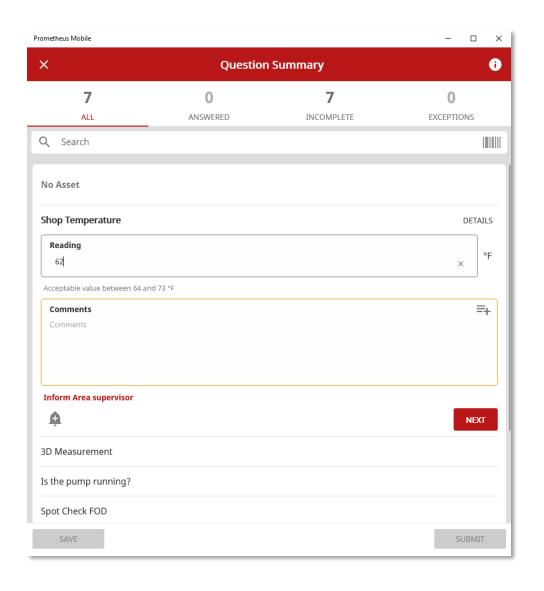
- Catalogues
- Asset Hierarchy Think about items that already exist in SAP – Do we need history there?
- Master Data Elements





### Measurement Points

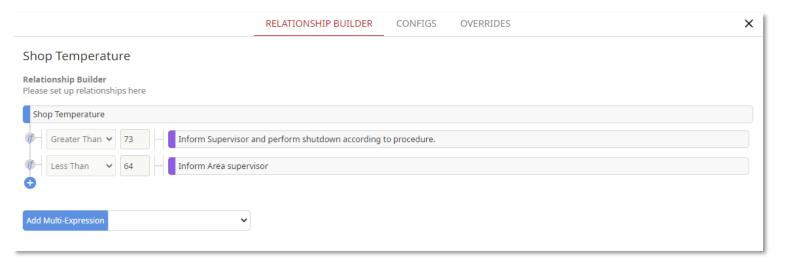
- With or Without ERP integration
- Allows us to create historical reference, trending, and analysis
- Drive PM Compliance and trend towards more predictive maintenance practices





# Tie It Together

- Use calculations to ensure action is only taken when it's needed
- Actions and Workflows You control the process, and the right people are reviewing any escalations
- ERP touchpoints Notification and Work Requests automated or manual





# Section 3 – Analyze and Maintain



# Getting The Most Out of Your Program

- There are benefits to a strong ERP integration But only when you need it
  - Leverage:

#### **Asset Hierarchy**

 Consider which items are important for our asset history. Were any issues identified that need correction? Was or should work be completed?

#### Measurement Entry

 Measurement points are usually important for asset history (but not always) and can drive sophisticated PM schedules

#### PM Strategies and Schedules

Align rounds with existing PM schedules

 Continued monitoring and easy to use systems should be in place to drive continuous improvement and the returns on asset health for which we are ultimately striving

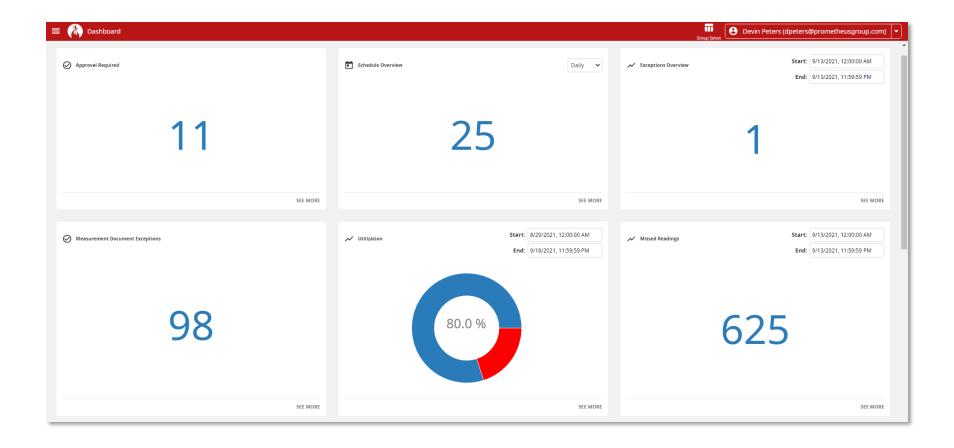
# Analyzing the Program

- Monitor and Improve the process with actionable insight
  - Are current processes leading to found work?
  - Are certain inspections required/ necessary?
  - How often do measurement entries deviate from the expected?
  - How often are inputs missed?
    - The data we don't get is just as important as the data we do



# Getting The Most Out of Your Program

Strategic and Targeted Dashboard Management





## Additional Controls?

- Filling in the Gaps
  - Scanning at the asset location avoid "pencil-whipping"
  - As-found image capture attach photo and video records to a round, or to the notification/ work request
  - Supervisory review and approval add review when you need it and track how often items are escalated and adjust as needed. The process is not stagnant!







Thank You!

Questions?



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Bailey Brandel – Sales Engineer