# Charting a Course for EAM Continuous Improvement Processes

April 24, 2024

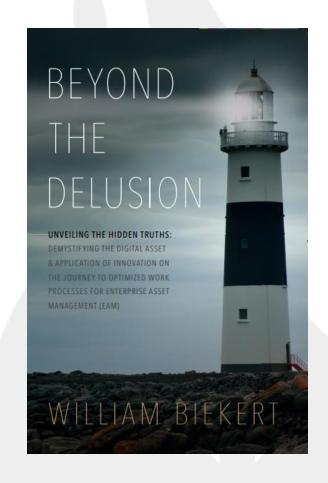


# Speaker Introduction



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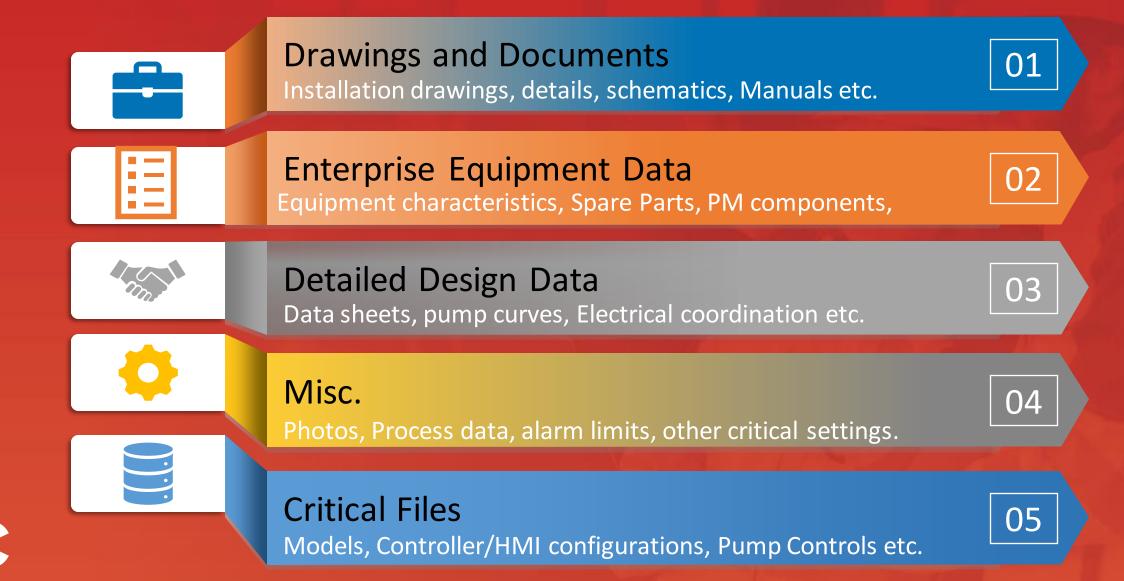


# What is your current situation?

# Opening Questions?

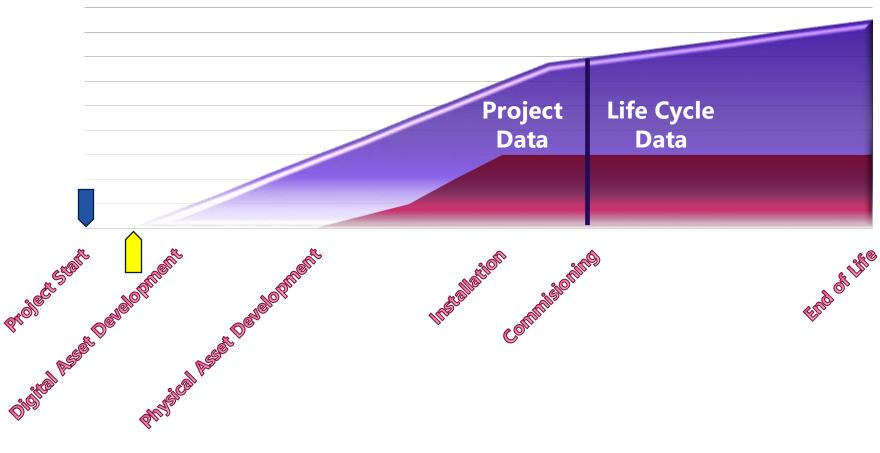
- Equipment Data?
  - Engineering process?
  - Equipment Standards?
  - Lifecycle stranded/Paper Processes?
- Innovation?
  - Request Systems for Ideas?
  - Goals?
- Leadership?
  - Understanding?
  - Delusion of efficiencies?

# The Digital Assets - Typical engineering project items



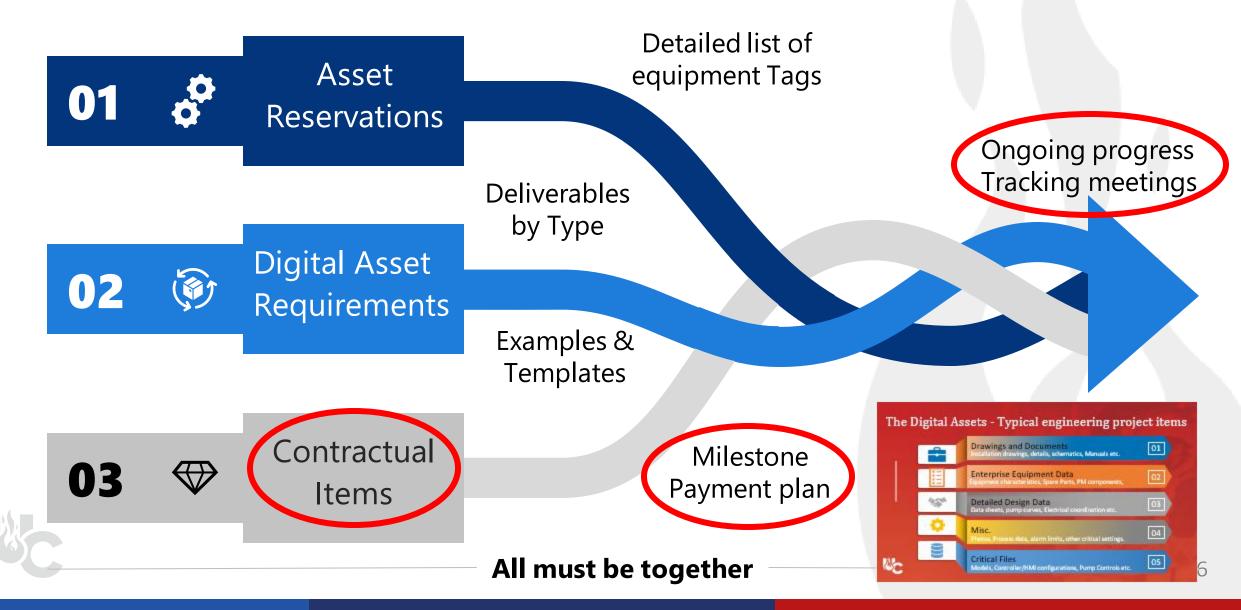
# Asset Timelines – Where is the critical point?

#### **Digital vs. Physical Asset Development**





## Engineering Project - Identification of Requirements



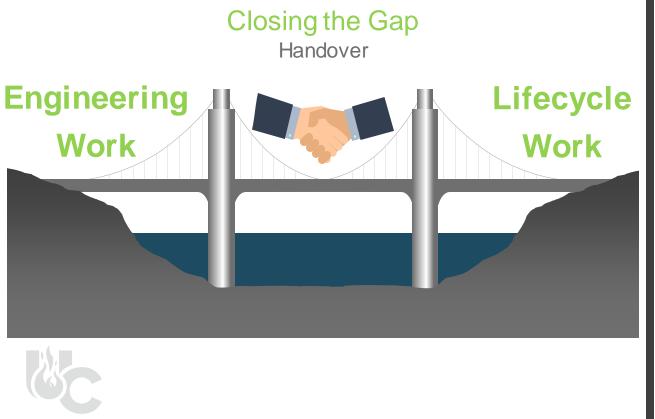
### Engineering Project – Data Capture

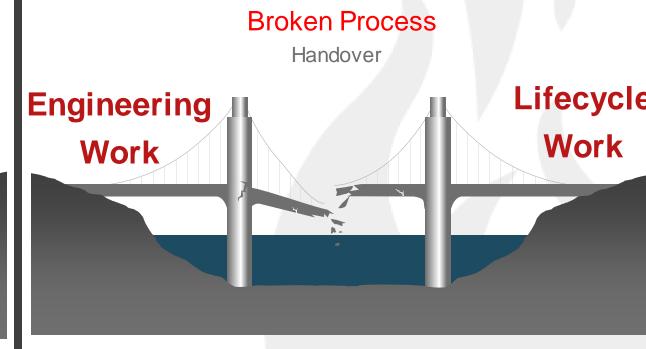
#### **Details That Matter**

- Who- point of contact, involved
- What- details by equipment type, system of record, contract ties
- Where examples, templates, systems of record will be
- When- its required, progress reviews
- How- items delivered, progress is measured
- Other?

#### Engineering to Operational teams – Digital Assets

- Engineering digital assets are the foundation for lifecycle work
- Which one depicts you situation





# Digital Assets – Lifecycle Items (dependent)

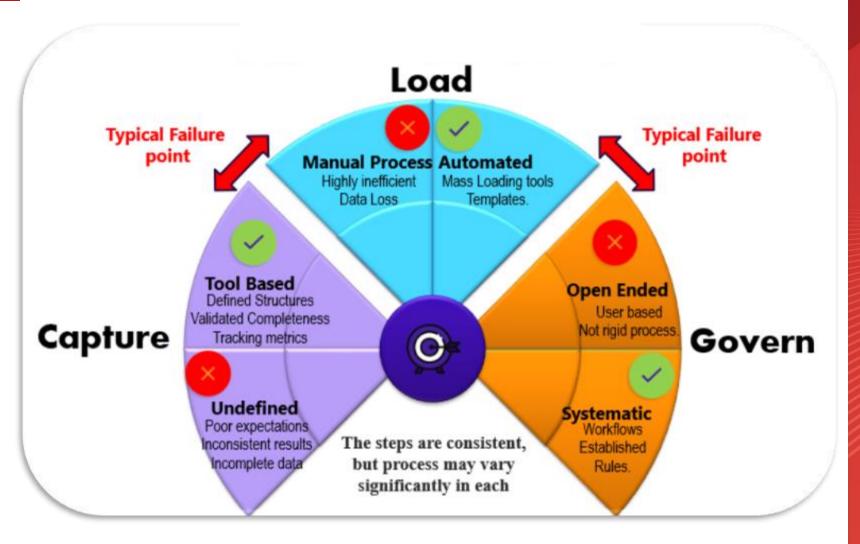
- Work Orders Repairs, PMs
- PM Findings Repairs/observations
- Field readings Operator/Maintenance
- Change management PM/drawing updates
- Shutdown work Work History
- Work permitting LOTO -

#### Capture Tools





# Digital Asset Pillars





Which data Stream is most critical in your organization?

Where are the gaps?

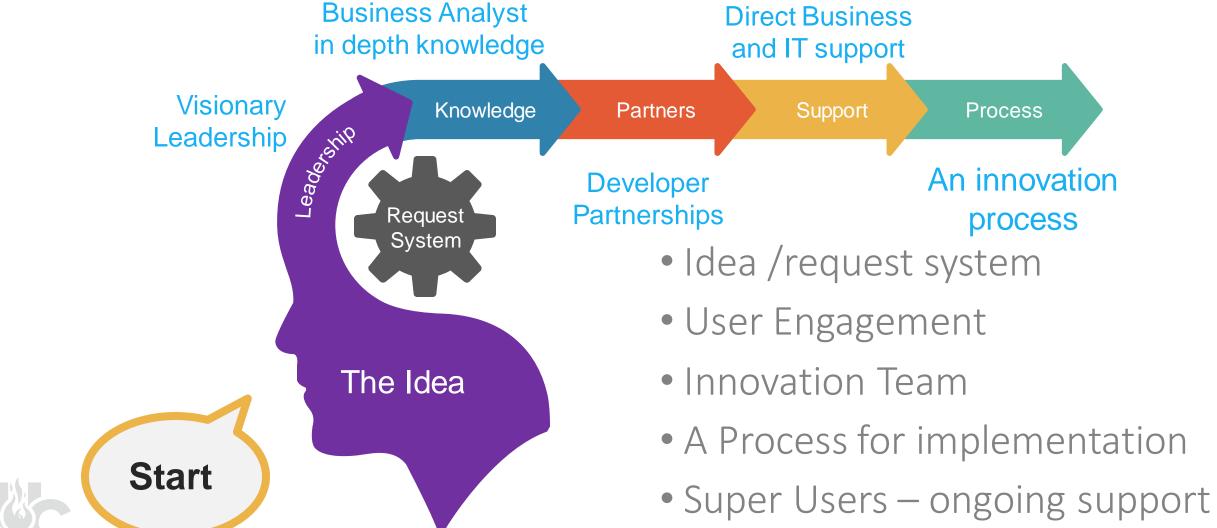
What would it take to resolve them?

### **Business Innovation**

• What does it take?



### **Business Innovation**



# IDEA Process

#### Identify

- Improvement Opportunity
- Process Needs
- Gap analysis
- User Request

### Adjust

- Streamline
- Gather Feedback
- Consolidate Findings
- Record Results



#### Develop

- Work process change
- Implement New Tool
- Custom Application
- New Feature

#### **Evaluate**

- Trial
- PoC, Pilot
- Sprints
- Testing



# User Engagement

What is it really?



#### User Engagement – A new look at an old term

#### **Engage Everyone**

The "IDEAs" can flourish if you engage workers, ask don't assume!!

Your innovation agents

Anyone doing work

User Support models

Share

#### **Systematic approach**

Invest in systems to separate capture for all business items to drive improvements.

#### **Feedback**

Ensure users know what is going on with requests or collected data to value their efforts.

Sinformation

#### **Ongoing Support**

Cannot deploy and run! They must know you will keep moving forward..

# Leadership!

- Anyone can be a leader! > Be an Innovation leader
- Engage workers
- Manager vs. Leader
- Goals

- > Seek out inefficiencies
- ➤ Manager-sustain, leader-move forward
- >Improvement based goals
- Prepare for new workers > Tap into the younger generations
- Look towards the future >Invest in your Innovation 401K!



Thank You!

Questions?

