

Navigating STOs: Achieving Smoother Shutdowns and Turnarounds

# Speaker Introduction



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# Agenda

- Prometheus Group Introduction
- What is an STO Event?
- Common Pain Points
- Key Aspects of an STO Event
- Poorly Managed STO Events
- Budget
- Desired End State of an STO Event
- Q&A





### Prometheus Group

- Founded in 1998
- Headquartered in Raleigh, NC, USA
- 8 global offices and 1000+ employees
- Integrated and intuitive software
- Partnerships with industry leading companies







Oil & Gas



**TOP 8** 

Mining & Metals



**TOP 8** 

Pulp & Paper



**TOP 8** 

Utilities



**TOP 6** 

Chemical



**TOP 5** 

Food & Beverage











### The Prometheus Journey



#### LAUNCHED

-Planning & Scheduling



Prometheus Group Founded



Converted to a Software Company





LAUNCHED

-Mobile PM & IM

Expands to

in EMEA

Global Offices

Headquarters Established in Raleigh, NC

2002 2006 2010

#### LAUNCHED

- Master Data
- -Reporting & Analytics
- -Prometheus Platform



Grows to 100+ **Employees Globally** 

2014

#### LAUNCHED

- -Risk Management
- -MDaaS
- -Contractor Management
- -Capital Projects



LAUNCHED

-STO Manager

 Permitting & Safety -Operator Rounds

-Oracle Integrations Maximo Integrations





Grows to 500+ **Employees Globally** 

2018



Employees Globally in 13 Offices

2022

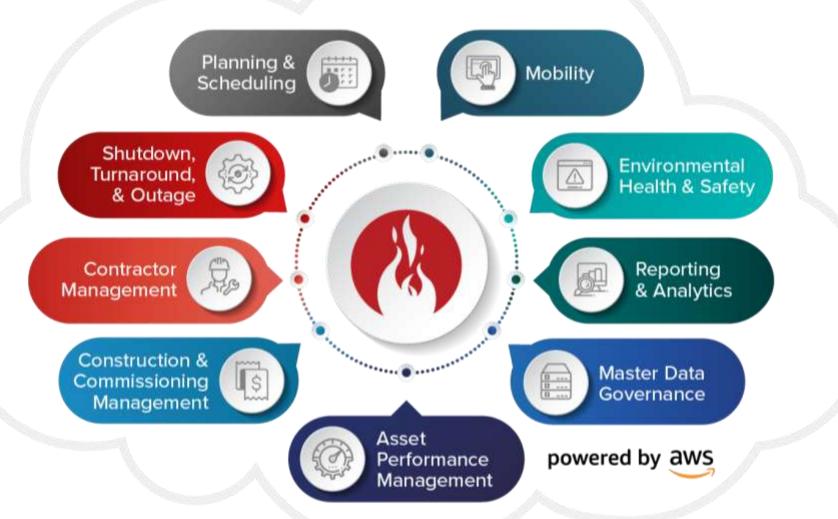


Celebrated 25 Year Anniversary



Grows to 1000+

### Prometheus Platform





### What is an STO Event?

Primary goal of an STO project: "Carryout work which cannot be done during normal operations or working conditions."



### STO Projects are Complex

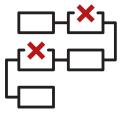


### **Large Scale**

 Lots of moving parts, 1000s of tasks to be completed in days

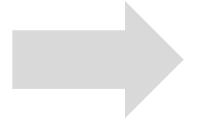


**Unwanted Delays** 



### Complex

- Complex scopes
- Multiple dependencies





**Loss of Revenue** 



### **Constraints**

- Time constrained
- Limited resources



**Increasing Costs \$\$\$** 



### Common Pain Points



### **Difficult Material Management**

- Manual material tracking
- Material data in multiple databases



### **Reliant on Tribal Knowledge/Undefined Process**

- No means of enforcing (existing) structured process
- Transient position with loss of experience



### No Integration with EAM/CMMS/ERP

- Data export/excel/middleware
- Data lag





Common Pain Points (Cont'd)



### **Poor Scope Management**

- Fluidity of scope/poor gatekeeping
- Poorly enforced 'Freeze Dates'
- Frequent changes to Work Order (post-freeze)



### **Lack of Progress Tracking**

- Inaccurate/poor progress reporting
- Late reporting
- Reduce time lost (between tasks)





### Key Aspects of an STO Event



#### **Scope Management**

How is necessary work defined, justified and approved before and during the event?



#### **Work Package Planning**

How is work package planning and progress tracking being performed and monitored before execution start?



#### **Material Management**

How are materials requested, approved and tracked for your event



#### **QA/QC Packages**

How is handover or QA/QC package generation and sign-off handled during hand off between operations and STO teams?



#### **Inspection Planning & Execution**

How are inspections and emergent work managed during an STO event?



#### **Work Execution**

How is your STO schedule being updated throughout the event to track completion and react to changes the in critical path?



# Poorly Managed STO Events



### The STO Situation

- STOs are the most strategic events in the life of a plant
  - Budgets can be 1-5x of annual routine maintenance budgets
- Due to size and scope of projects, Owner/Operators rely on contractors to plan and execute project work
- STO teams often rely on internally developed tools and spreadsheets that are not integrated to their ERP/CMMS to manage their projects



# Problem With Poorly Managed STO Events

- Organizations struggle to enforce consistency between STO Events within a plant and across multiple plants
- Turnaround team often operates in an isolated process, disconnected from systems of record and change management processes
- Internally developed systems often rely on institutional knowledge to use and maintain



# Budget





"Approximately half of all shutdown projects are delayed by more than 20% and 80% go over budget by more than 10%."

-Jerry Wanichko, T.A. Cook Consultants





### **Common Practices**

- Turnaround Management Organizations often:
  - Leverage multiple systems/solutions
  - Create multiple datasets lack a single source of truth
  - Isolate turnaround management practices from routine operations



### Common Results

- These practices often lead to:
  - Rework or duplicate work
  - Increased efforts to approve scope and gain input
  - Increased efforts to track down critical information
  - Difficulty planning the pre-execution phases without insight into current project status





### Communication & Consolidation

- Common Goals of STO Management Software:
  - Establish centralized system for communication and data capture
  - Develop clear processes and enforce them
  - Transition to a clear understanding of the "Plan-of-the-Plan"



# STO Cost Estimation Challenges

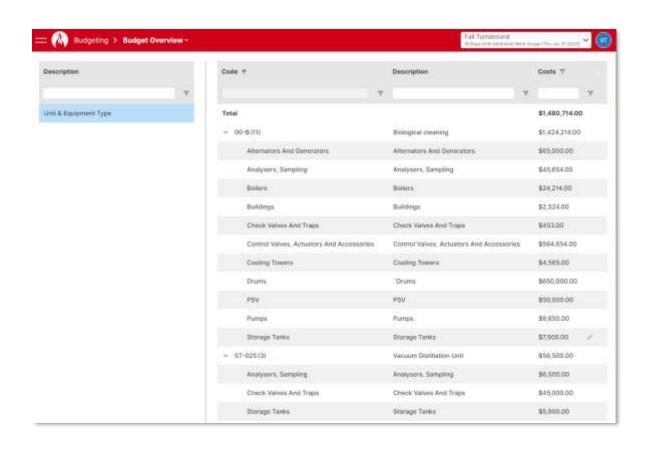
- Poor cost estimates can lead to including the wrong work in turnaround scope
- Blended labor rates do not account for costly disciplines
- Evaluating trends and changes can be cumbersome in spreadsheets
- Loading Rates/Contracts into ERP System can be challenging





### Level 1 – Event

- Used for the long-term plan
- Comparable to AACE "Class 5 Estimate"
- Bottom-Up Budgeting by editing lowest level WBS
- +/- 50%





# Level 2 – Scope

- Comparable to AACE "Class 4 Estimate"
- Event Level Parameters for scoping estimates
  - Direct Labor Rate
  - Indirect Labor Rate
  - Indirect to Direct Labor Ration
  - Repair Allowance Percentage
  - PRE and POST TAR Factors
  - Operations Factors
  - Rental Equipment / Material Factor
  - Contingency Percentage

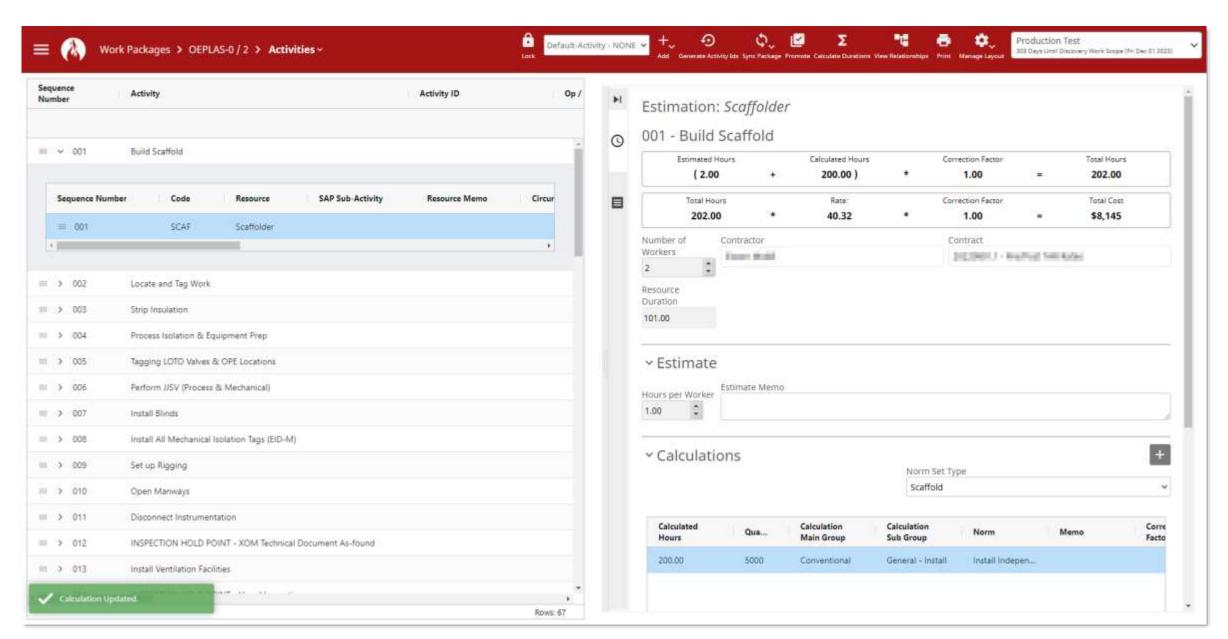




# Level 3 – Work Package Details

- Comparable to AACE "Class 2-3 Estimates"
- Labor
  - Direct
  - Indirect
- Materials
  - SAP or Free text
- Rental Equipment and Other Fixed Cost

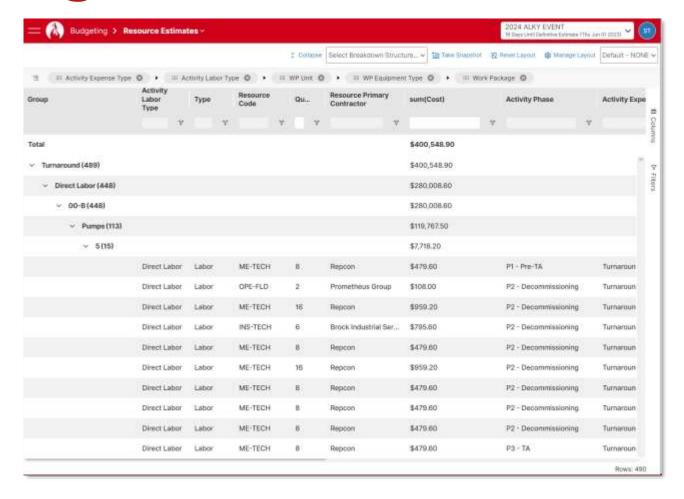






# Level 3 - Work Package Details

- Adding Rental Equipment and cost to resource
- Ability to view Level 3 details – slice & dice





# Reports



#### Work Package TW-1250

Work Package Description: Tower TW-1250 Open, Clean, and Inspect

Planner: Stephen Taylor (staylor)

Functional Location: 00-B01

Work Order:

Activity Description	Phase	<b>Labor Description</b>	Contractor	Qty	Cost
Build Scaffold	P1 - Pre-TA - P2 - Staging	Scaffolder	Prometheus Group	1.00	¤48.85
Locate and Tag Work	P1 - Pre-TA - P2 - Staging	Mechanical Technician	Repcon	4.00	¤239.80
Strip Insulation	P1 - Pre-TA - P2 - Staging	Crane	Ohmstede Industrial Services	2.00	¤700.00
Process Isolation & Equipment Prep	P2 - Decommissioning - P2 - Decommissioning	Operator	Prometheus Group	8.00	¤432.00
Tagging LOTO Valves & OPE Locations	P2 - Decommissioning - P2 - Decommissioning	Operator	Prometheus Group	4.00	¤216.00
Perform JJSV (Process & Mechanical)	P2 - Decommissioning - P2 - Decommissioning	Mechanical Technician	Repcon	4.00	¤239.80
Install All Mechanical Isolation Tags (EID-M)	P2 - Decommissioning - P2 - Decommissioning	Mechanical Technician	Repcon	1.00	¤59.95
Disconnect Instrumentation	P3 - TA - P9 - Open	Electrical Technician	Brock Industrial Services	2.00	¤228.72
Reconnect Instrumentation	P3 - TA - P9 - Open	Electrical Technician	Brock Industrial Services	2.00	¤228.72
Loop Check	P3 - TA - P9 - Open	Electrical Technician	Brock Industrial Services	2.00	¤228.72
Turnover Jobpack	P3 - TA - P9 - Open	Mechanical Technician	Repcon	4.00	¤239.80
Walkdown & Signoff	P3 - TA - P9 - Open	Mechanical Technician	Repcon	4.00	¤239.80
Perform Mini Dryout	P3 - TA - P9 - Open	Operator	Prometheus Group	2.00	¤108.00
Install Blinds	P3 - TA - P9 - Open	Mechanical Technician	Repcon	2.00	¤119.90
INSPECTION HOLD POINT - Final/Closure inspection	P3 - TA - P9 - Open	Inspection QA/QC	Ohmstede Industrial Services	8.00	¤680.00
Allowance - Make Repairs	P3 - TA - P9 - Open	Mechanical Technician	Repcon	8.00	¤479.60
Pull Blinds	P3 - TA - P9 - Open	Mechanical Technician	Repcon	4.00	¤2 <mark>39.8</mark> 0
enerated at 05/16/2023 20:21:40	for Events DO NOT USE ST	ISER CONFERENCE			Page 7 of 4



# Asset Management Strategies

- Establish Shutdown/Turnaround/Outage
   Preventative Maintenance plans
- Create tangible processes for turnaround-specific work
  - Example: notification or work request priority
- Master Data clean up
  - BOMs
  - Asset Hierarchy
  - Process Evaluation





### Communication & Consolidation

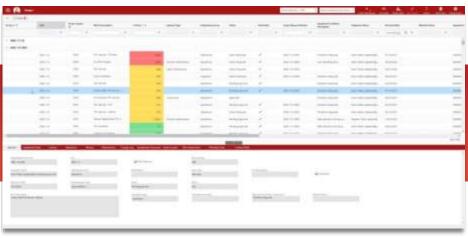
- Common Goals of STO Management Software:
- Establish centralized system for communication and data capture
- Develop clear processes and enforce them
- Transition and visibility of a clear understanding of the "Plan-of-the-Plan"
- End to end approach





# Shutdown, Turnaround, & Outage Manager







#### **Scope Management**

Robust, configurable approval for generating STO scope. Integrates with your ERP system to convert routine work into STO work.



#### **Planning Progress Tracking**

Transform your turnaround planning from "gut feeling" to data driven. Know that your plant is ready for your upcoming STO.



#### **Detailed Work Package Planning**

Leverage a rich library of existing work packages and standards to fast-track planning. Push planning changes to scheduling tools on-demand.



#### **Inspection Planning & Execution**

Prepare for inspection jobs and be ready to handle "discovered" work.



#### **Work Execution & Progression**

Allow contractors to update and progress your STO schedule from contractor access to maintain data integrity.



#### **Budget Management**

Integrate budgeting at all phases of the event from project planning to detailed work package estimates.



### Prometheus STO Suite Advantages

- Direct integration with EAM, CMMS, ERP
  - Elimination of duplicate work and data silos
- Configurability to adapt processes from multiple workgroups
  - Flexibility to accommodate and grow current processes
  - No "One-size-fits-all" approach
- Establish accountability for individuals and groups
- Communication of project status and information for all stakeholders, even external resources



# STO Planning



### **Scope Management**

Robust, configurable approval for generating and managing STO scope. Integrates with your ERP system to convert routine work into STO work.



#### **Planning Progress Tracking**

Transform your turnaround planning from "gut feeling" to data driven.

Know that your plant is ready for your upcoming STO.



### **Materials Management**

Request, approve, and track materials for your STO. Integrates with your ERP system to provide real-time status.



### **QA/QC Packages**

Minimize production system downtime by building and tracking QA/QC package completion.



#### **Work Execution**

Allow contractors to update and progress your STO schedule from contractor access to maintain data integrity.



### **Inspection Planning & Execution**

Prepare for inspection jobs and be ready to handle "discovered" work.



# Desired End State of an STO Event



### Desired End State of an STO Event

#### **Ability to Enforce STO Process**



- Knowledge is preserved, and process enforced
- Deliver agreed scope (safely) on time and within budget

#### **Enhanced Data Integration**



- Real time information/data
- Improved asset information for informed troubleshooting & repair

#### **Improved Auditability**



- Know who approved what and when
- Monitor changes to scope

#### **Increased Efficiency**



- Reduce wait time between tasks
- Increase maintenance 'wrench-time' or reduce under-utilization of personnel
- Increase asset availability

#### **Reduced Paper Based Transactions**



Reduce or eliminate human error due to paper transactions

#### **Cost Savings**



- Avoidance of unnecessary costs
- Optimization of inventory Minimize expedited procurement
- Facilitates identification of obsolete inventory



### STO Manager

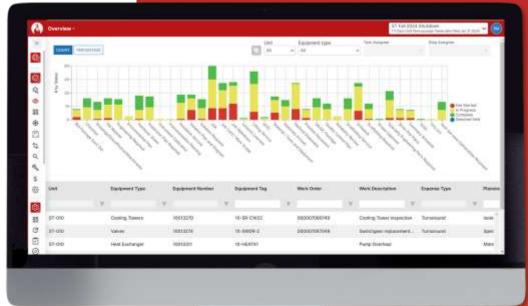
Create Alignment Between Your STO Plan, Process, and Team

Perform shutdown and turnaround planning, budgeting, execution, and isolations all within one system while maintaining your ERP as your single source of truth.

"The communication aspect of the tool and having live data has made a huge different from an awareness standpoint and being able to react to problems quickly."-

- Jarrett Heitzman, Senior Project Manager | Susquehanna Nuclear (Talen Energy)







#### Reduced

outage duration by **13%** 



#### Reduced

shift turnover time by **1 hour** 



#### Saved 700+ hours

of labor by reducing OCC/MOCC meetings





<sup>\*</sup>Talen Energy achieved these results with Prometheus Group's legacy STO solution, Syntempo

### Gunvor Group







### Book a Personalized STO Demo



www.prometheusgroup.com/request-demo



# Thank You!

Questions?

