

Putting the 'User' Into User Experience - 4 Ways To Improve Mobility User Adoption

March 11th, 2021

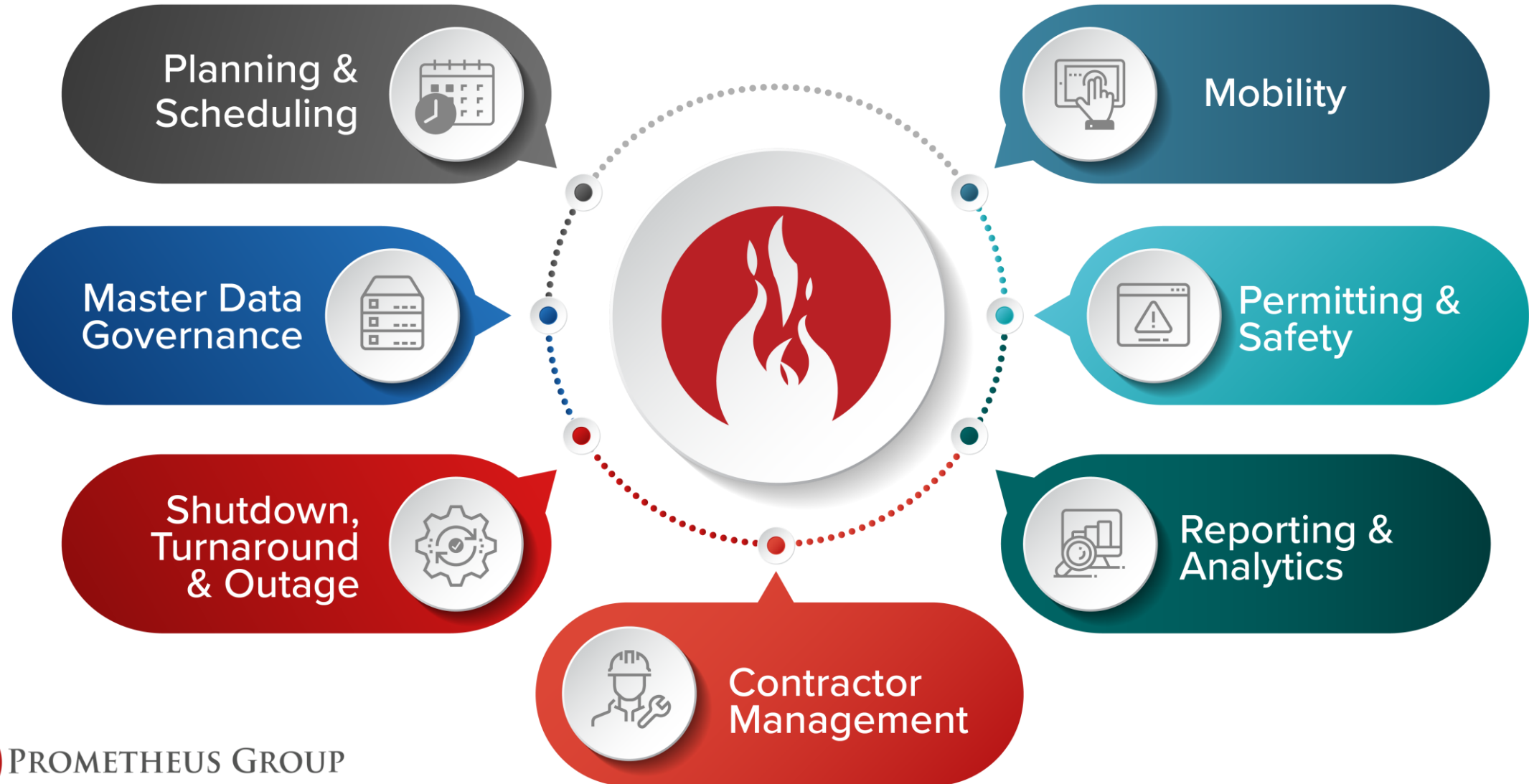


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Agenda

- Trends in Mobility
- Issues and Challenges
- How Prometheus can help
- Empowering the end-user
- Live demonstration

The Prometheus Platform

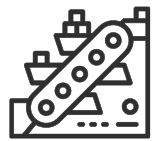


Prometheus Group

- Founded in 1998
- Headquartered in Raleigh, NC, USA
- 13 global offices
- Integrated and intuitive software
- Partnerships with industry leading companies



TOP 8
Oil & Gas



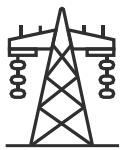
TOP 7
Mining & Metals



TOP 7
Pulp & Paper

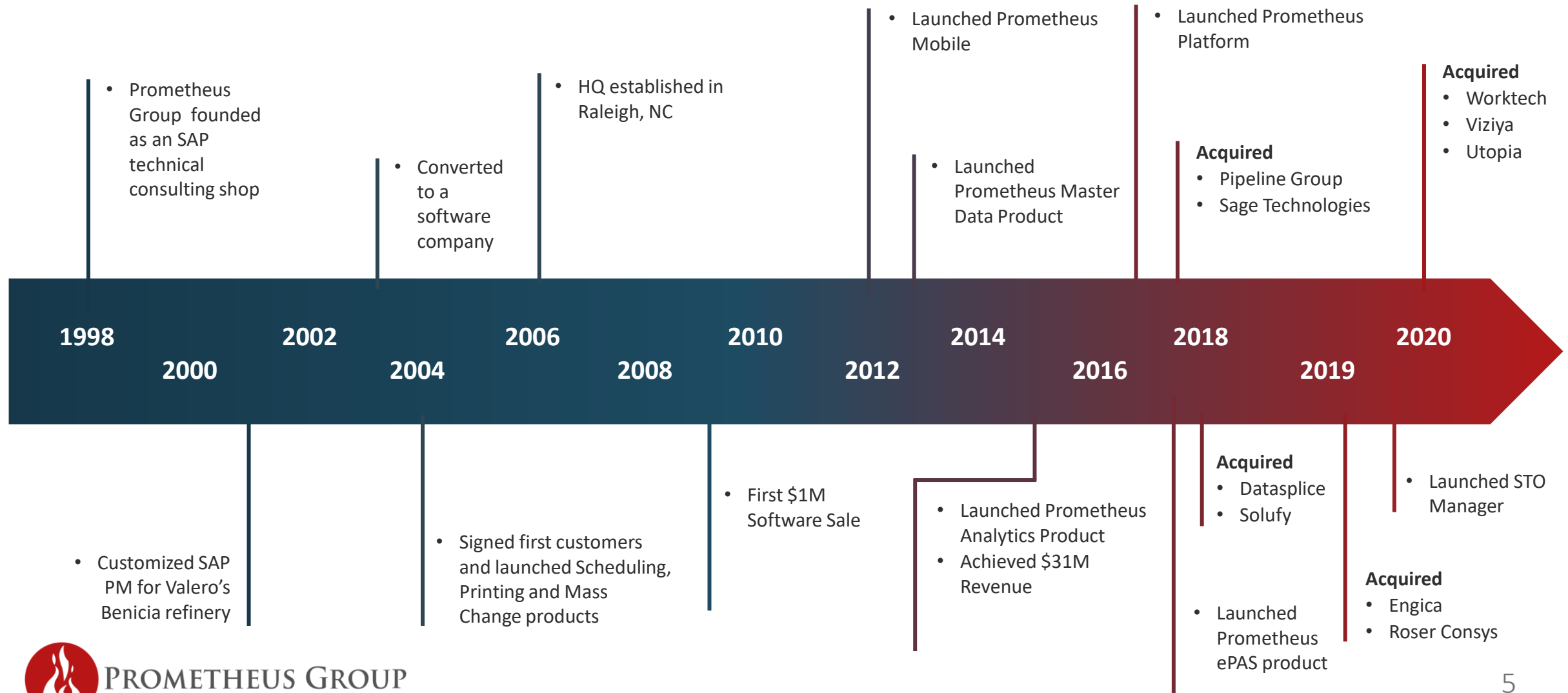


TOP 6
Chemical



TOP 6
Utilities

The Prometheus Journey



Key Customers



Trends in Mobility

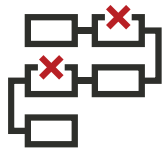
- Digital Transformation and Mobility are dominating trends in asset management and beyond
 - With technology advancements in things such as AI and AR
 - Use of GIS for asset identification and work order tracking
- Increased focus on User Interface and User Experience (UI/UX)
 - Aging workforce and the need for simplified mobility
 - With the number of workers between 65-74 projected to grow by over 4% and the workforce projected growth is only 0.6% per year
- Offline functionality is becoming more of a priority, even as plants become more connected
 - One of the pioneers in bringing disconnected mobility into Maximo
 - Role/User based offline secession's



Key Issues & Challenges



*Don't Overthink or Overcomplicate
Issues & Challenges!*



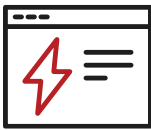
Lack of understanding Maximo
functionality/process



Culture issues – aging workforce,
resistance to change, technology



Poor quality or lack of data
collection from the source



Lack of data integrity with
workarounds (i.e., Excel)



Maximo customized to make
desired process work



Key metrics suffering – Labor
efficiency , Compliance, Analytics



Desired End-State

- Increased user adoption with role-based configurations
- Streamlined work processes and productivity improvements through the entire maintenance workflow (intuitive solutions, mobilized workforce)
- Have near real time data to drive decisions
- Live work identification, execution feedback, and inventory tracking from the field
- Self-administered solution
- Go fully paperless with the processes

Empower End Users Without Burden

- Software is flexible and easily self-administered
- Industry standard pre-configured views OOTB
- Online/Offline capabilities
- Strong company history with global reach
- Reputation as the industry leader in mobility and asset management
- Industry leading customer support
- Maximo Project Management and Consulting availability

Why Prometheus

- Fully integrated with Maximo for single source of truth
- All inclusive – single vendor for all aspects of asset management
- Intuitive, modern, web-based interface
 - Reduced training time
 - Provides immediate productivity gains
- Out-of-the-Box – “Configured,” not “Customized”
- Adheres to and encourages business’ workflows
- Follows all Maximo Business Logic



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Training Options

- eLearning
 - Continuous learning for admins or end-users
- Specific Admin client training
 - Direct training on how to adjust and align application to match business processes
- End-User Training
 - Training from an application expert to ensure users get the most of the solution



Live Demonstration



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A background image showing two people shaking hands. The person on the left is wearing an orange safety vest, and the person on the right is wearing a dark blue button-down shirt. The image is overlaid with a semi-transparent blue filter.

Thank you



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Questions?



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