

4 Ways to Boost Mobile User Adoption & Improve User Experience

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PROMETHEUS GROUP

Prometheus Group

- Founded in 1998
- Headquartered in Raleigh, NC, USA
- 13 global offices
- Integrated and intuitive software
- Partnerships with industry leading companies



TOP 8

Oil & Gas



TOP 7

Mining & Metals



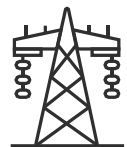
TOP 7

Pulp & Paper



TOP 6

Chemical



TOP 6

Utilities



SAP® Certified
Integration with SAP S/4HANA®



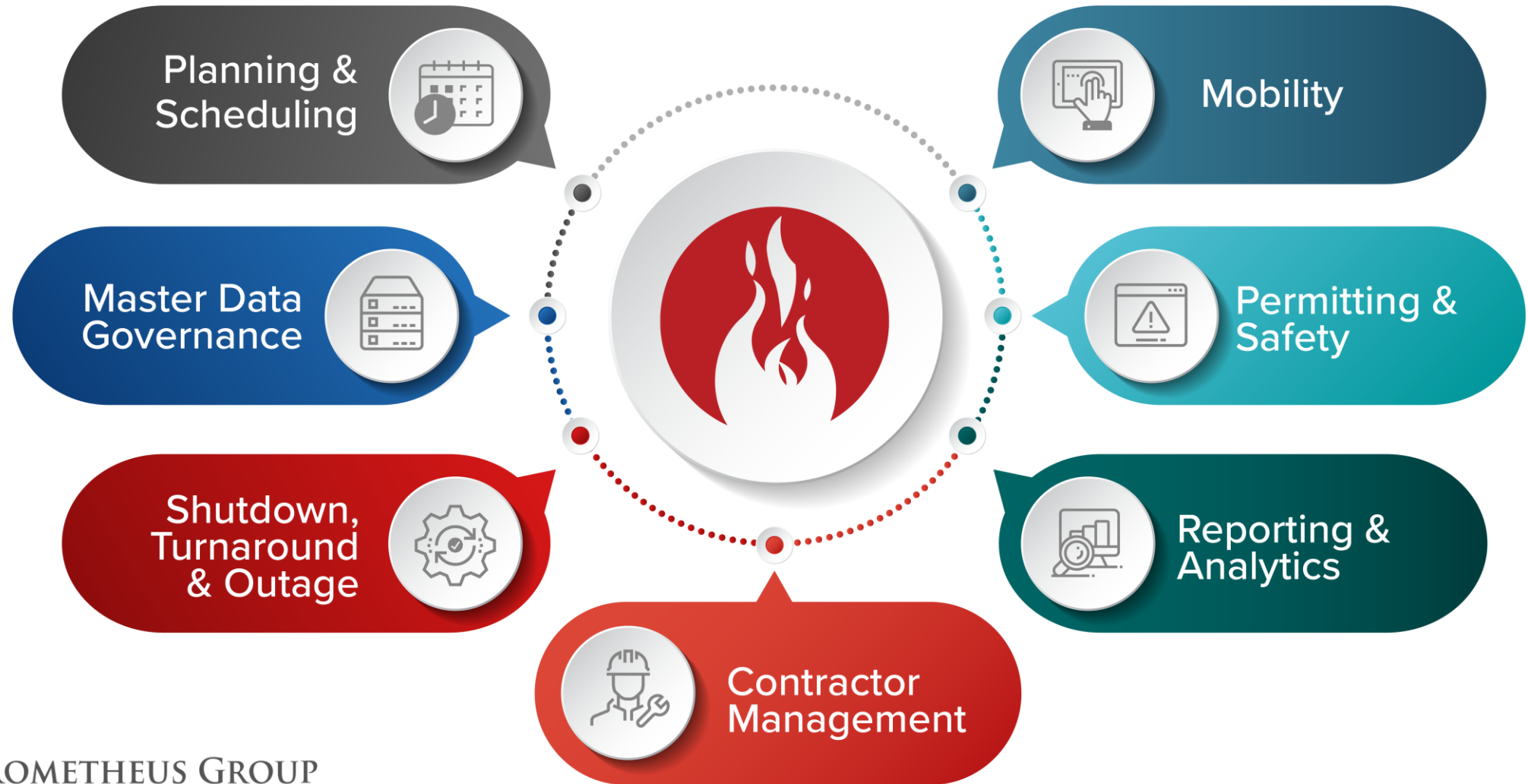
ORACLE® Gold Partner



Key Customers



The Prometheus Platform

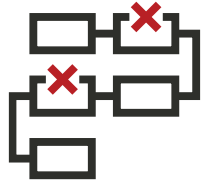


Mobility Trends in Plant Maintenance

- Digital Transformation and Mobility are the dominating trends in the Maintenance space
- Increased focus on User Interface and User Experience (UI/UX) rather than solely focusing on functionality
- **Offline functionality** is becoming increasingly important, even as plants become more connected
- Number of people retiring outnumber people entering the workforce



Key Issues & Challenges



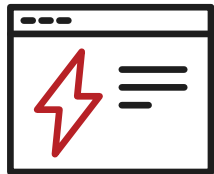
Lack of usability in current ERP/EAM/CMMS



Culture issues – resistance to change, technology



Poor quality or lack of data collection from the source



Lack of data integrity with workarounds (i.e., Excel)



Workflows are distorted to make existing software work



Key metrics suffering – Wrench Time, Compliance

1. Integrate an easy-to-use mobile solution that serves as an extension of SAP



What Makes an App “Easy-to-Use?”

- Intuitive interface
- Accessibility across operating systems
- Utilization of native tools
- Seamless data flow
- Intuitive workflow that adheres to business practices
- Feedback loop – ability for business to make adjustments as application is used in practice



2. Develop a training program to keep users up to date on changes to the software and industry best practice



Live Demonstration

3. Get buy-in from the top down and encourage consistent messaging around newly implemented solution

4. Empower the user to get the most out of a mobility solution



Live Demonstration

Improve User Adoption by:

- Integrating an easy-to-use mobile solution that serves as an extension of SAP
- Develop a training program to keep users up to date on changes to the software and industry best practices
- Get buy-in from the top down and encourage consistent messaging around a newly implemented solution
- Empower the users to get the most out of a mobility solution



Proven Savings with Mobility



- Food and Beverage customer was able to reduce processes from 5-7 SAP transactions and 100s of fields to 3 Mobile screens with only necessary fields
- Shipping company decreased average number of cranes down at a time from 2.5 to 1 by introducing Mobility for quick and accurate data entry and retrieval
- Oil and gas customer was able to increase use of existing stock items by more than 60% and dramatically decrease excess inventory

Questions?



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Thank you