


CASE STUDY

IAP Worldwide Services Gains More Efficient and Accurate Employee Time Reporting with Prometheus Contractor Management






Company

 IAP, Ingenuity and Purpose

 Cape Vanaveral, Florida

 Government Services

Goals

- Meet federal government standards for time-keeping
- Integrate labor time with Maximo and interface to payroll and billing systems
- Simplify supervisor approvals
- Improve efficiency and accuracy of time reporting

Results

- Enables individuals performing work to record their own time and charge that time to the appropriate cost objectives
- Labor data is mapped directly to Maximo and interfaces with HR and financial systems eliminating duplicate entries
- Allows supervisors to approve timesheets electronically
- Saves tens of thousands of dollars spent resolving employee timesheet errors

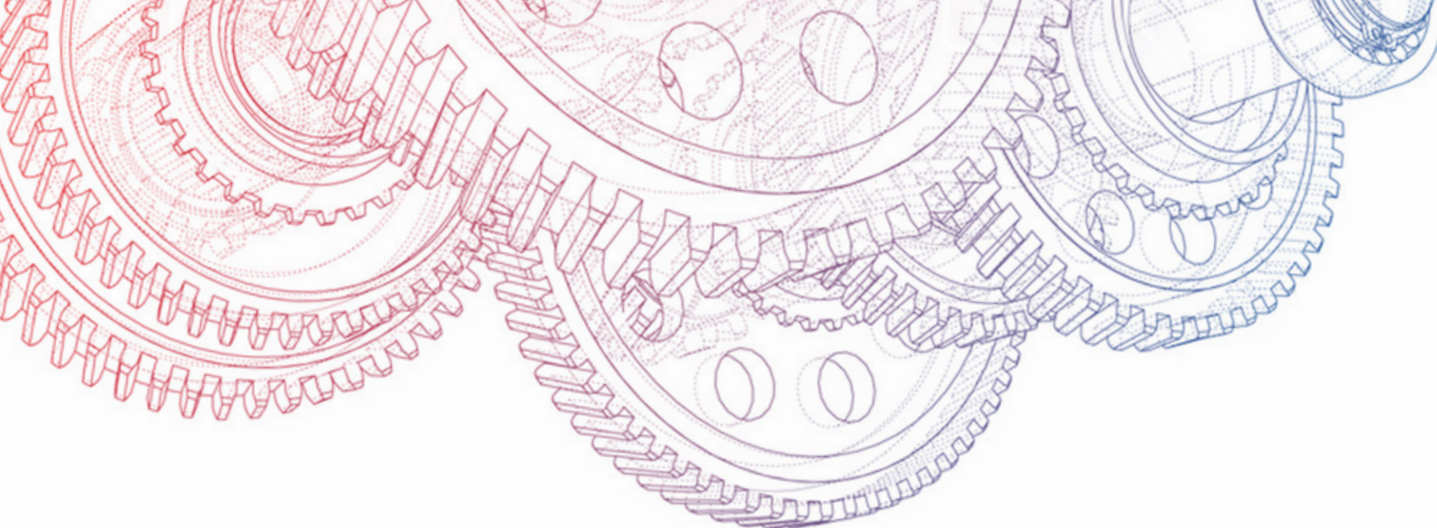
IAP Worldwide Services Gains More Efficient and Accurate Employee Time Reporting with Prometheus Contractor Management

IAP Worldwide Services, Inc., a leading international contractor providing global mission support for commercial industries, the Department of Defense and other U.S. government agencies, is known across the globe for its innovative solutions to real-world challenges. The company lives out this reputation every day by providing complete facilities management, technical services, and base operations support for several global federal agencies.

To serve its government customers, IAP provides more than 6,000 full-time, on-site employees to handle everything from grounds-keeping to technical engineering. As with any work performed for the federal government, time sheets are very important. Strict government standards are administered by the Defense Contract Audit Association (DCAA) and those failing to report their time accurately can face serious legal consequences.

Lisa Sheldon, IAP Director of IT, explains: “It’s a DCAA requirement that labor be recorded by the person actually performing the work. If individuals work on multiple objectives, with multiple funding sources, they have to break out their time accordingly. Managing this process using paper time sheets was very time consuming. So, we determined that an electronic solution was needed to solve the problem.”

The solution Sheldon selected was Prometheus Contractor Management (formerly WorkTech Time.)



Streamlining time reporting and approvals, Sheldon's organization uses Maximo for facilities work management and needed an electronic time-keeping solution that could interface easily with that system. "We wanted a seamless interface with Maximo, so that labor time could be mapped directly to work orders," said Sheldon. "It was also important that we feed time data to our finance system for labor distribution, billing, and payroll. [Prometheus Contractor Management] had the capabilities we needed."

Field employees are provided with hand-held devices that are loaded each day with work orders, allowing the user to enter labor time against each work order as it is completed. When the employee reports in the hand-held is docked into the network where it automatically updates Prometheus Contractor Management as well as Maximo with labor information.

The electronic approval capabilities of WorkTech Time save supervisors significant time and have made it much easier for them to meet reporting deadlines. They simply log on to the system in "review mode" and can view and approve timesheets for all the employees in their department. In some cases, two levels of approval are required to making the electronic approval process especially beneficial.

In addition, IAP makes extensive use of the audit trails provided by WorkTech Time. "The audit trails have been very important to us," says Sheldon. "WorkTech Time provides us with a range of views, including cumulative time to date. It's also a direct source of the time sheets, which is important because we have retention requirements of 10 years. By having the time sheets available electronically, we always know where they are and can easily retrieve them if necessary."

Saving Time and Improving Accuracy

The use of Prometheus Contractor Management (formerly WorkTech Time) has significantly reduced the time required to process labor data, and it has helped to improve the accuracy of time reporting.

"Because it allows us to apply specific codes and rules, [Prometheus] has helped improved the accuracy of our time tracking," reports Sheldon. "Prior to adopting our solution, a payroll clerk could spend anywhere from five minutes to one hour per timesheet correcting employee errors. We calculated that it was costing tens of thousands of dollars just for error correcting. Now we've eliminated that expense because of the increased accuracy of our time-keeping system."

"...It was also important that we feed time data to our finance system for labor distribution, billing, and payroll. [Prometheus Contractor Management, formerly WorkTech Time, had the capabilities we needed.]"

- Lisa Sheldon, IAP Director of IT

IAP has also been able to shave time off of the overall payroll process. "Prior to WorkTech Time, payroll clerks spent up to 50 percent of their time on timesheet data entry," recalls Sheldon. "By eliminating that step, their productivity has been improved significantly."

IAP has implemented WorkTech Time at most of its Federal government contract locations, and Sheldon can't imagine processing time any other way.

"With WorkTech Time, our overall efficiency is much greater, we've saved a lot of time on data entry, and our labor data is much more accurate." Sheldon concludes, "Those are benefits not only to IAP, but to our customers as well."



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- Lisa Sheldon, Director of IT, IAP Worldwide Services, Inc.

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